

#### DAY 43/100 DIGITAL MASTERY CHALLENGE

DATE: August 25, 2020, TUESDAY TIME: 07:00 PM (AST) LIVE FROM DOHA, QATAR



## WHAT IS E-COMMERCE MARKETPLACE?



The E-commerce marketplace or the online ecommerce marketing is a place or a website where one can find different brands of products



Coming from multiple vendors, shops or person showcased on the same platform.

The marketplace owner is responsible for attracting customers and the processed transactions



# While the third party vendors deal with the manufacturing and

#### shipping.

#### Companies like Amazon, eBay, and Flipkart (India)

# amazon

## Have experienced massive success in the eCommerce marketplace business



mirror\_mod.use\_y = True
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mirror\_mod.use\_x = False
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### The entire marketplace runs on one software infrastructure



### Allowing all the vendors to sell their goods under the umbrella of one website.

#### In terms of revenue, these companies take a percentage of the sales on any product sold across the platforms.

REVENUE

A

34%

## TYPES OF ONLINE MARKETPLACE

1199

## **BUYER-ORIENTED E-MARKETPLACE**

This marketplace is run by a body of buyers who want to establish an efficient purchasing environment.

## SUPPLIER-ORIENTED E-MARKETPLACE

This marketplace is operated by a large group of suppliers for establishing an efficient sales channel

And increase their visibility and get leads from a large number of potential buyers.



## Vertical and Horizontal E-MARKETPLACES

#### Vertical e-marketplace provides online access to businesses vertically across every segment of a particular industry sector



#### **INDEPENDENT E-MARKETPLACE**

#### It is usually a business to business online platform operated by a third party and is open to buyers and sellers from a particular industry.

#### BENEFITS OF MARKETPLACE ECOMMERCE

## BUSINESS BENEFIT

A marketplace allows the **business or platform** operators to charge a cut on the products that the vendors sell

#### Therefore exponentially increasing the profit opportunities.

**E-marketplaces** provide a transparent purchasing process as factors



All are accessible on a single platform in an open environment.





#### Better opportunities for suppliers and buyers to establish new trading relationship either within or across their supply chain.





**Time constraints for** trading across geographies is eliminated because of the online platform which operates round the clock

## BENEFITS FOR BUYERS



## The buyers get a wide variety of options on products to compare on a single website.



## Thus helping them find the most reasonable price for the best quality product.

#### 10110101110 101 101 101 10111

#### Real time updated information on the price and availability makes it easier for the buyers to get the best deal.

#### 10110101110 101 101 101 110111

#### The buyers can find trusted established vendors and build a trading partnership by dealing exclusively with them.

## **BENEFITS FOR SELLERS**


**Smaller stores can** align themselves with these larger businesses and gain visibility through their fulfillment options.

Regular exchange of quotes between the new and the old vendors is possible,

### Thereby streamlining and maintaining-

ndardization.



The platform acts as an additional sales channel to market and sell their products.



### Enables oversea sales by providing opportunities to trade in the international e-marketplace





### **E-COMMERCE MARKETPLACE CHALLENGES AND SOLUTIONS**



### SELLER AND BUYER RETENTION



### CONNECTING BUYERS WITH RELEVANT SELLERS



### BUYERS TRUSTING THE SELLERS



### FIRST **IMPRESSION IS THE BEST** IMPRESSION



#### Price competition can pose a problem





### QUALITY ASSURANCE CAN ALSO BE AN ISSUE



### ONLINE MARKETPLACE BUSINESS MODEL



### Your online marketplace business model will impact how you will earn revenue and profit



# And how your merchants will earn revenue and profit, as well.





#### It's a fundamental aspect of every online marketplace and one that you should decide on before you launch.



# The different types of online marketplace business models:

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### COMMISSION-BASED BUSINESS MODEL:

mirror\_mod = modifier\_ob mirror object to mirro mirror\_mod.use\_x = True rror\_mod.use\_x = True rror\_mod.use\_x = Talse operation == "MIRROR\_Y" irror\_mod.use\_x = False operation == "MIRROR\_Y" irror\_mod.use\_x = False rror\_mod.use\_z = False operation == "MIRROR\_Z" irror\_mod.use\_x = False operation == "MIRROR\_Z"

## This is the most common type of online marketplace business model

- OPERATOR CLASS

x mirror to the select ject.mirror\_mirror\_x"



### It's an ideal business model because you're guaranteed to earn revenue from each transaction



#rror\_mod = modifier\_ob mirror\_mod.use\_x = True Peration = "MIRROR\_x": irror\_mod.use\_y = True irror\_mod.use\_y = False operation = "MIRROR\_v" irror\_mod.use\_x = False operation = "MIRROR\_v" irror\_mod.use\_y = True irror\_mod.use\_y = True irror\_mod.use\_y = True irror\_mod.use\_x = False

# It also builds trust within merchants and customers

OPERATOR CLASSES

x mirror to the select ject.mirror\_mirror\_x"

# MEMBERSHIP

### Membership/ Subscription Fee Business Model:



This business model sets up your online marketplace so that each merchant or customer pays a membership fee in order to sell or buy on the online marketplace.



### LISTING FEE BUSINESS MODEL



By using this business model your online marketplace will charge merchants a fee for listing their goods or services on your online marketplace.



# LEAD FEE BUSINESS MODEL a

Mirror\_mod = modifier\_ob Mirror object to mirro irror\_mod.mirror\_object Peration == "MIRROR\_X": irror\_mod.use\_X = True irror\_mod.use\_Z = False operation == "MIRROR\_Y" irror\_mod.use\_X = False operation == "MIRROR\_Y"

When using this business model, the customer posts a good or service they're looking for and merchants pay a fee in order to bid for the work.





### **FREEMIUM BUSINESS MODEL**

### When using this business model, merchants and customers can use the online marketplace for free, and

x mirror to the selecte ject.mirror\_mirror\_x"

### The online marketplace will offer other services to the merchants and customers can purchase that boost the value of the online marketplace.





### Featured Listing & Ads Business Model



#### When using this business model, merchants can often list their goods or services for free on an online marketplace



### But in order to promote their listing to a viable audience, a fee must be paid

bpy.context.selected\_op data.objects[one.name].selected\_op

please select exact

- OPERATOR CLASSES

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context):
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### **ANY COMBINATION OF THESE BUSINESS** MODELS

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**Balance the best** interests of not only the revenue you earn but also the best interests of merchants. and customers.





# Finding that balance can be tricky but when you do it's worthwhile.




#### CREATE A GREAT ONLINE MARKETPLACE USER EXPERIENCE



### A large part of creating a great online marketplace includes creating a great user experience.

### If users can't use your online marketplace they'll simply go elsewhere.

The goal of your online marketplace should be to make it as easy as possible for customers and merchants to connect with one another so a transaction can take place.



There are some important aspects you can integrate into your online marketplace to help make this as efficient as possible:

## Have a Smart Search Function

### Make Your Marketplace Browse-able



# Use Systems



## Merchant & Customer Profiles

## Mandatory Listing Information

### BEST **PRACTICES FOR** LAUNCHING **YOUR ONLINE** MARKETPLACE

PRACTICE

When it comes to bringing your online marketplace to life, your launch will play a role in how your marketplace continues to progress over the course of its lifetime. It is important to build trust within each and every user that enters your website as soon as you launch.



Trust in your marketplace is ultimately what's going to make it successful in the

Focus on building trust within the visitors on launching day as they experience your online marketplace.



#### Make a good first impression



## Have Inventory Ready to Sell

## **Be Transparent**

## be honest





#### **182 Million eBay Users**



#### 34.9% eBay App users are - US mobile users



## 16.4% of items sold on ebay fall in the electronics and accessories category

.....



of items sold on eBay fall in the "Electronics & Accessories" category, the top-selling category.

(EdisonTrends, 2019)



#### 1.3 billion listings on ebay



#### \$22 billion worth of goods



### \$22 billion

worth of goods were bought and sold on eBay's marketplace platforms in Q4 2019.

(eBay, 2019)

#### More than 60% of eBays marketplace GMV involves a mobile touchpoint



60% of eBay's marketplace GMV involves a mobile touchpoint.

(eBay, 2019)

#### 940,000 eBay sellers use the promoted listings

## 940,000

eBay sellers use the "Promoted Listings" feature on over 250 million listings.

(Marketplacepulse, 2019)



#### 71% of ebay purchases are shipped for free



71% of eBay purchases are shipped for free.

(eBay, 2019)

#### 80% of goods sold on ebay are new



#### 28% of eBay sellers are in the US





## WHAT IS AN EBAY STORE?



#### An eBay Store is your all-in-one online-busines solution to get more out of the eBay marketplace and millions of buyers.



#### Provide customization features to build a brand that keeps customers coming back.



## Why create your eBay Store?


# Boost traffic. Drive buyers to your listings and Store



#### Brand yourself. Design a custom homepage to bring in new and repeat buyers.





•Optimize listings. Use exclusive, powerful tools to optimize your listings.



#### •Dedicated customer service. eBay Anchor Store subscribers have access to whiteglove customer service.



# **BENEFITS THAT ADD UP** RENEFTS

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#### Unlimited insertion fee credits for auction listings that end in a sale.



#### A coupon of up to \$50 toward eBay branded suppliers.



COMPLITER &

PHONE &





### Access to Promotions Manager.



eBay are doing **predictive prefetching of static assets**. Home prefetches assets for Search. Search prefetches for Item



# Step-by-step guide to setting up your eBay store

Hil Sign in or register	Daily Deals   Sell   Help & Contact				My eBay		L		
ebay	Shop by - category -					All Categories	-	Search	Ad
Following	Today	Fashion	Electronics	Collectibles & Art	Home & Garden	Sporting Goods	Motors	Daily	Deals



#### Step 1: Opening an eBay business seller account

ebay deals

Discover more >

Today's Featured Collections



#### Today's Featured Collections



### Register

Sign in	Register
Personal account	<ul> <li>Business account</li> </ul>
Qualify for business se professional tools to he	illing limits, promotions, and get lip you grow.
Legal business name	
Legal business email	
Reenter email	
Password	
	Show
Legal business phone	
- +1	
Enter the numbers in the ima	90 57
Change the image   Listen to	the numbers
When you Register, you agree acknowledge reading our User	
R	egister

Advanced

Shop by Search for anything

#### Trending on eBay

#### Jimmy Garoppolo Jersey

The San Francisco 49ers' new starting quarterback Jimmy Garoppolo would lead the team to five straight wins following a 1-10 season. Of the top-selling NFL jerseys in 2017, Garoppolo was listed as No. 30.



3108 Searches



NEW Jimmy Garoppolo Jmmy G SF 49ers Adult NFL Jersey L, XL...



CUSTOM JIMMY GAROPPOLO JERSEY SIZE XL SAN...

\$45.00



Jimmy Garoppolo SF jersey - Salute to Service

\$72.00



SF 49ers Jimmy Garoppolo LIMITED Jersey - WHITE

\$72.00

\$69.99

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#### •I recommend you gain 3-6 months of experience before opening up your store. This will allow you to:



Learn about the buying and selling process
Allow you to hopefully receive positive buyer reviews and feedback
Do away with eBay restrictions for new sellers

#### **Converting to an eBay Business Account**

Hi Aden! -   Daily Deals	Gift Cards   Help & Contact List. S	ell. Get Paid.		Sell ( My eBa	ay 🔔	, Ë
Aden Andrus adenknia (12 <del>)</del>	<ul> <li>Search for anything</li> </ul>		All Categories	-	Search	Advanced
Account settings	nal Information					
Sign out	12 🕎 )					
Activity Messag	es Account					
	Personal Information					
My Account	Personal Information					
My Account Personal Information Addresses Communication Preferences	Personal Information Account Information					
Account Personal Information Addresses Communication Preferences Site Preferences		Individual				Edit
Addresses Communication Preferences Site Preferences Seller Dashboard Feedback	Account Information	Individual adenknia				Edit
Addresses Communication Preferences Site Preferences Seller Dashboard Feedback PayPal Account	Account Information Account type					
Addresses Communication Preferences Site Preferences Seller Dashboard Feedback PayPal Account Donation Account Subscriptions	Account Information Account type User ID	adenknia				Edit Edit
My eBay Views My Account Personal Information Addresses Communication Preferences Site Preferences Seller Dashboard Feedback PayPal Account Donation Account Subscriptions Resolution Center	Account Information Account type User ID Password	adenknia				Edit

#### Step 3: Choose the right eBay store subscription



#### Click on account settings



#### **Click on subscriptions**

ebay Shop by -	Search for anything	All Categories - Search Advanced
My eBay ingenius designs	8	Tell us what you think
Activity Messages (2)	Account Applications	The My eBay landing page is set to Summary [Chang
My eBay Views	Seller Account	
My Account	Account Summary 3	Invoices
Business Information Addresses Communication Preferences Site Preferences Manage communications with buyers	Latest statement amount: New Activity applied to the latest invoice noted abov Amount due as of May-15-18: New activity not yet invoiced: Current Balance:	Your preferences are not set to download invoices periodically (CSV format) Change No files are available for download.
Seller Dashboard Feedback PayPal Account Seller Account Donation Account Subscriptions Resolution Center	View: All account activity   Fees   Credits   Payment	Is and refunds New: Personalize your invoice Now you can customize your invoice so it can help you determine your fees as a percentage of your sales. For example, you'll have the option to include shipping transactions with this calculation, as well as group all your transactions in lo of different ways. Try it now

### Choose Package



#### Step 4: Choose your store name



### Step 5: Design your eBay store



#### Featured Items



### Step 6: Provide Product Details



#### Step 7: Add a Product Description





### Step 8: Set Your Price

#### Step 9: Set Your Shipping Cost



#### **Double-Check Before Submitting**



#### •Ship Your Orders Within Expected Time Frame



• Upload a Shipping Tracking Number ASAP



#### How Much Does the Average eBay Seller Make?



# •The average eBay seller makes \$21,822 per year.



## •An extra \$20,000 per year, though, can be a great source of supplemental income.



 Some eBay sellers experience great success — often \$50,000 and beyond just by selling on eBay.

## Internet Business Idea 11/100

### **STRATEGY** 28/100

#### START AN EBAY STORE WITH DROPSHIP WITH ZERO INVESTMENT
#### FIND MARKET POTENTIAL IN EBAY FOR DOWNLOADABLE PRODUCTS / PRIVATE LABEL PRODUCTS





CHOOSE YOUR "RIGHT NICHE " BASED ON PASSION, INTEREST, KNOWLEDGE, FURTURE PLAN ETC



## REFER TO THE DAY 3/100 (JULY 4, 2020) DIGITAL MASTERY NOTES AND RECORDINGS

## EBAY KEYWORD OPTIMIZATION

KEY

**STEP 03:** 



# **STEP 04: CHOOSE PRODUCT** FROM DROPSHIP



### REFER TO THE DAY 42/100 (AUGUST 24, 2020) DIGITAL MASTERY NOTES AND RECORDINGS

## SETUP EBAY STORE WHICH IS FLIPPABLE



#### **INTERNET BUSINESS IDEA 12/100**

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**SELL ON AMAZON** 



#### How to Decide What to Sell on Amazon

# 

## Tips to keep in mind

# Market

January

3

2

1

82%

March

February

10



# Competition

## Pricing



## How to Find Suppliers



#### From sites like Alibaba to AliExpress, there are a variety of ways you can go about finding the right suppliers for your products.







# Here are a few product sourcing strategies to keep in mind:





 Before you choose a supplier, you'll want to ask for samples and actually get a feel for their products.





#### **Read Reviews**



#### Understand their pricing and terms





### Don't be afraid to negotiate





## **Compare Multiple Suppliers**

#### How Much Does It Cost to Sell on Amazon?



# amazon **Seller Commission** fee Details

#### If you're a professional seller, you'll pay the monthly subscription fee (\$39.99)



#### •if you're an individual seller, you'll pay the \$0.99 per item fee

## **Returns Processing Fees**





## Shipping Costs



## **Inventory Costs**



Categories	Amazon deducts the greater of the applicable referral fee percentage or applicable per- item minimum referral fee. See "Referral fees" notes above.		
	Referral fee percentages	Applicable minimum referral fee (applied on a per-item basis unless otherwise noted)	
Amazon Device Accessories	45%	\$0.30	
Baby Products (excluding Baby Apparel)	<ul> <li>8% for products with a total sales price of \$10.00 or less, and</li> <li>15% for products with a total sales price greater than \$10.00</li> </ul>	\$0.30	
Books	15%		
Camera and Photo1	8%	\$0.30	
Cell Phone Devices*	8%	\$0.30	
Consumer Electronics	8%	\$0.30	
Electronics Accessories	<ul> <li>15% for the portion of the total sales price up to \$100.00, and</li> <li>8% for any portion of the total sales price greater than \$100.00</li> </ul>	\$0.30	
Furniture	<ul> <li>15% for the portion of the total sales price up to \$200.00, and</li> <li>10% for any portion of the total sales price greater than \$200.00</li> <li>Note: Mattresses will be charged 15% regardless of price point.</li> </ul>	\$0.30	
Home & Garden (including Pet Supplies)	15%	\$0.30	

#### How to Sell on Amazon in 5 Steps



#### Step 1: Sign up for an Amazon seller account.



#### CLICK ON SELL ON AMAZON





#### Why sell on Amazon.in?

Because you can showcase your products to crores of customers & businesses - 24 hours a day - on India's most visited shopping destination. More than 5 lakh businesses, big and small, sell on Amazon today. Start your selling journey with us and expand your business reach.



Activate Windows Go to Settings to activate Windows

#### Step 2: Choose a Seller Plan

#### Selling Plans

We offer two selling plans. Which suits your needs?

Selling Plan Features	Professional 1 month FREE* Get Started	Individual Get Started	
Best for sellers who	Plan on selling more than 40 items a month	Plan on selling fewer than 40 items a month	
Monthly subscription fee	\$39.99	NA	
Selling fees	Referral fees & variable closing fees1	\$0.99 per item + referral fees & variable closing fees1	
		Recommended plan	
--------------------------	--	--	--
SELLING PLAN FEATURES	INDIVIDUAL	PROFESSIONAL	
Best for Sellers who	Plan on selling fewer than 40 items a month	Plan on selling more than 40 items a month	
Monthly subscription fee	N/A	\$39.99	
Selling fees	\$0.99 per item + referral fees and variable closing fees <sup>1</sup>	Referral fees and variable closing fees <sup>1</sup>	
	Sell as an individual	Sell as a professional	

### Step 3: Create Your Amazon Seller Account

amazon seller central

#### **Register and Start Selling**

Please have the following ready before you begin:

- · Your bank account details for receiving payments from Amazon
- · Tax (GST/PAN) details of your business

Please ensure that all the information you submit is accurate.

#### Enter details below to continue registration

Company/Business name	0	

Enter the company/business name as registered in GST/PAN

#### Seller Agreement

I have read and agree to comply with and/or be bound by the terms and conditions of Amazon Services Business Solutions Agreement, Easy Ship Service & Runway Terms and Conditions and Amazon Business (B2B) Terms & Conditions

Continue

Like to create new account? Click here

Activate W Go to Settings

### **Your Business Name**



### Your Legal Name and Address:



### **Contact Information**





## Where Products "Ship From"





## **Bank Account Information**

## Shipping Options

### Before starting, please ensure you have the following handy

We may require additional information or documents later



United States

If you don't have a business, enter your country of residence.

If your country is not listed in the dropdown. Please check faq section.

#### Business type

Select an entity type

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By clicking on 'Agree and continue', you agree to accept the following policies, agreements and notices:

## Step 4: Set up Your Seller Profile





## Your Seller Logo



### **Return and Refund Policies**



## Step 5: List your products.



	Manage Inventory		Required Info Product Name (required) ⑦
	Manage FBA Inventory	<b>O</b>	Ex. Burlap pillow cover
Additional information is requi Your listings are currently in	i Pan-European FBA Inventory k	Main Image (required)	Product Description (required) (?)
At this time your self-fulfilled I			Ex. Please see the Amazon site for an example.
		Required Info	
Your Orders	Add a Product	Images	Standard Price (required) [?] £ Ex. 249.99
iour orders	Add Products via Upload	Additional Info	Seller SKU 🝸
Pending	)	Customisations	Ex Myproduct123
	Inventory Reports	Save & Publish	Quantity (required)
Premium unshipped	Manage Promotions	Cancel	Ex. 4
	include of the second		Production Time (required) [?]
Unshipped	Sell Globally		Ex. 9

## Step 6: Manage your inventory.



## Step 7: Fulfill and ship your products



## After your first sale



### Get customer reviews



## Stay successful



### **Amazon Selling Fee Structure**

The fee rates for selling on Amazon vary based on the fulfillment channel you are using to deliver orders. Click here to learn more about fulfillment options for delivering orders

#### **Easy Ship Fees**



varies by category

+

Closing Fee Varies by product price range

0



Shipping Fee start at Rs. 38 per Item shipped, varies by Item volume & distance

#### **Self Ship Fees & Shipping Cost**



#### **Fulfillment by Amazon Fees**



Referral Fee Starting from 2%,

varies by category



#### Closing Fee

Reduced closing fee\* for FBA; Varies by product price range \*applicable for ASP>500



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Shipping Fee Reduced shipping fee for FBA; starts at Rs. 28 per item



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#### FBA specific Fees\*

Pick & Pack Fee, & Storage Fees

## How many people shop on Alibaba?

11231



## 960 million

## annual active customers by the end of 2019

SALE



## 755 million Alibaba mobile users



# Alibaba's share of the Chinese ecommerce market

## Number of Alibaba employees

# 86,833

## 1 million Number of Alibaba clo customers

## Average packages delivered daily on Alibaba's Cainiao Network: 57 million packages per day



## Alibaba revenue (annual)- 376.8 billion

Alibaba Annual Revenue | 2011-2019 | DMR (in billion RMB)



## Alibaba net income (annual): 80.2 billion



Alibaba Annual Net Income Chart 2011-2019 (in billion RMB)

## 90%

# Alibaba sales that were made via mobile

## Alibaba Business Model | How Does Alibaba Make Money?





Alibaba Group was founded by Jack Ma along with 17 other cofounders in 1999 with the website Alibaba.com

# The business model of Alibaba is different from other players like eBay and Amazon

 Alibaba focuses on being a platform for suppliers to sell products in bulk at wholesale prices to small or mediumsized businesses worldwide, who then resell them for a profit in their domestic markets.


•Alibaba's Busines model is made up of three major web portals: Alibaba, Taobao, and Tmall



### **INTERNET BUSINESS IDEA 13/100**

# **SELL ON ALIBABA**

## How do I decide what to sell on Alibaba?





 Alibaba is an online marketplace for global import and export businesses to sell items in wholesale quantities.

#### Consumer electronics

- Home appliances
- Apparel
- Fashion accessories
- Packaging & printing
- Beauty & personal care
- Home & kitchen
- Machinery

- Vehicles & accessories
- Sports & entertainment
- ➡ Watches, jewelry & eyewear
- Lights & lighting
- Furniture
- Garden supplies
- Pet products
- Health & medical

- Office & school supplies
- Tools & hardware
- Accessories & telecommunications
- Toys & hobbies
- Baby
- Gifts & crafts
- Luggage, bags & cases



#### How much does it cost to sell on Alibaba?



#### Alibaba doesn't charge any:

Sales commissions
Transaction fees

### Two membership packages to choose from: Basic or Premium.

	Basic	Premium
Cost	\$2,289 annually	\$4,089 annually
Number of products you can list	Unlimited	Unlimited
Keyword ad spend	\$500	\$2,000
Receive and respond to inquiries	✓	✓
Data and reporting	✓	✓
Sub accounts	5	5
Personalized customer service	Local email support	Dedicated account manager



### How to Sell Your Products on Alibaba





#### WHAT CAN MARCH EXPO DO FOR YOUR BUSINESS





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## **STEP 1: Register for Your Account**

See FAQs on the coronavirus (COVID-19) and Alibaba.com shipments learn more >

NEW



## https://seller.alibaba.com/

Secure your spot today to exhibit at our US Online Trade Shows Learn more >>

EL Alibaba.com

13,651,007

Membership plans Overview

Tools & Services

Real stories

FAOs

us 🗸

Sign in

Chat with Consultant

X

#### **SELL ON ALIBABA.COM REACH MILLIONS OF B2B BUYERS GLOBALLY**

318.734

Activate Windows

### STEP 2: Establish Your Company Profile

#### Alibaba.com

English

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## STEP 3: Enter your payment details

<ul> <li>Online Bank Paymen</li> </ul>	it .	
A Quick, Convenient Way to Pay Online		
+ Ad	d bank account	
	-••	Pay Now
0.1111111111111		

#### Step 4:Complete your authentication and verification



#### What types of payments does Alibaba accept?

1111

Margar

9876

- Credit card
- Debit card
- Wire transfer
- PayPal
- Online bank payment
- Western Union
- Boleto
- Pay Later



### Source Products from Alibaba



# IDENTIFY THE BEST SUPPLIERS



# **Request for samples**





#### INTERACT WITH SUPPLIERS ABOUT THEIR BUSINESS







