

DAY 68/100 DIGITAL MASTERY CHALLENGE

DATE: SEPTEMBER 23, 2020, WEDNESDAY

TIME: 06:00 PM (AST)
LIVE FROM DOHA, QATAR



HOW TO GET MORE LEADS ON SOCIAL MEDIA: 7 EFFECTIVE TACTICS



Social media lead generation is part of every marketer's strategy—whether they know it or not.





Collecting leads on social media

EADS

will help you find people interested in your company.

More importantly, these leads will help you keep in touch with potential customers

What Are the Most Effective Tactics Used for Improving Lead Generation Quality According to Marketers Worldwide?

% of respondents, Aug 2019

Social media marketing	59%
Email marketing	40%
Website personalization	38%
Content/video marketing	34%
Marketing technology/CRM	33%
Event/demo registrations	28%
SEO/paid search 23%	
Source: Ascend2, "Strategies, Tactics and Trends for Lead Generation	

249479

Quality, " Aug 26, 2019

LEADS

WHAT IS A SOCIAL MEDIA LEAD?



A lead is any information someone shares that you can use to follow up with them.



That includes names, email addresses, occupations, employers, or any other information that a social media user shares with you.





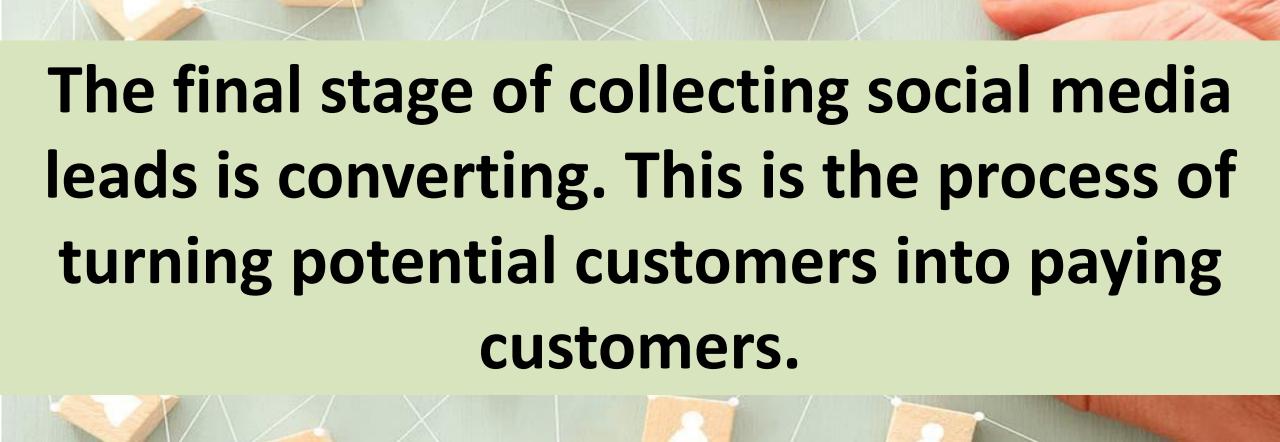


Once a social media lead is generated, good marketers will nurture their leads. This includes taking them through the customer journey, or as marketers would say: through the sales funnel.

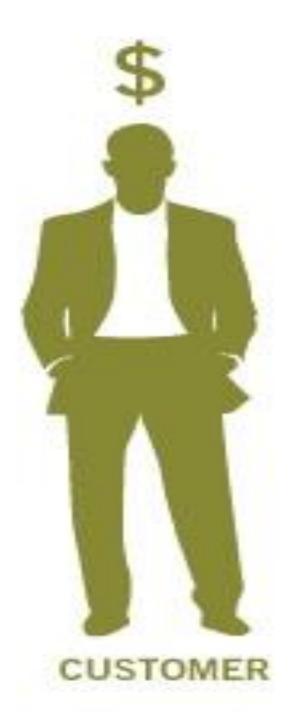


SOCIAL MEDIA LEAD CONVERTING





WHAT'S A QUALITY SOCIAL MEDIA LEAD?



LEAD

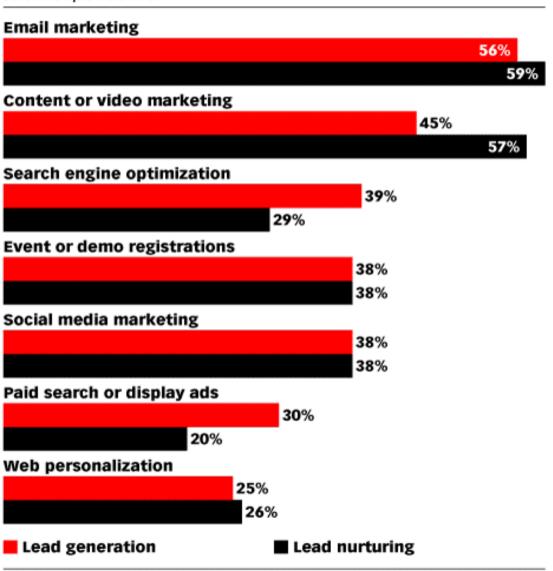




It's worthwhile to remember that when it comes to generating social media leads, quality often matters more than quantity.

Tactics for Achieving Lead Generation vs. Lead Nurturing Strategies According to B2B Marketers Worldwide, July 2019

% of respondents



Source: LeadCrunch, "B2B Perspective on Generating and Nurturing Leads to Create Demand" conducted by Ascend2, Aug 26, 2019



LEAD MANAGEMENT





Lead Generation















INFORMATION LIKE SITE VISITORS FIRST AND LAST NAME, E-MAIL, ADDRESS, PHONE NUMBERS ETC

















LANDING PAGE

Call to Action

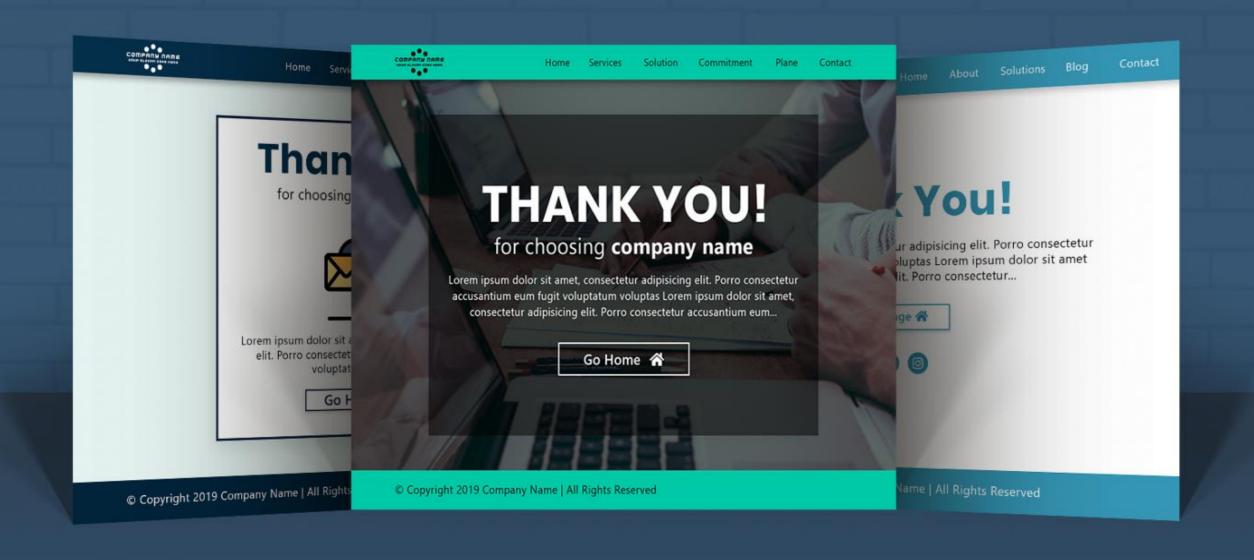
Promotion specific

Designed for a specific marketing campaign









THANK YOU PAGE



It is a web page where subscribers are redirected immediately after they submit there information in your opt-in form.

A GOOD THANK YOU PAGE SHOULD:

Thank the subscribers for signing up.

Provide instructions for what happens next.

Landing Pages VS. Websites





LANDING PAGE are a form of a web page. They usually intended for a very specific purpose such as sign up to gather information or to sell a product.





WEBSITE often has standard links at of the page and often at the side of the page for items like about, services, company information, blogs e.t.c

TESTING A / B



A/B Testing

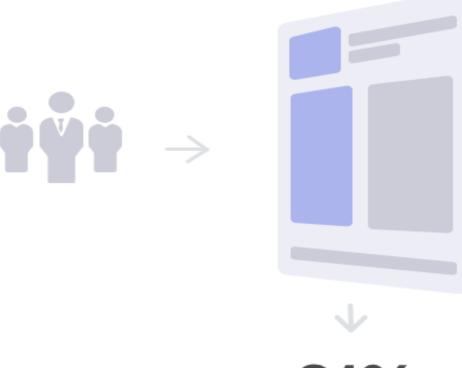
VS

50% visitors see variation **A**

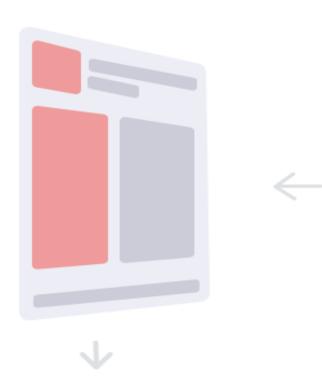
50% visitors see variation **B**

38%

Converison



21% Converison





Act of running a simultaneous experiment between two or more pages to see which performs or converts the best

The call to action's (i.e. the button's) wording, size, colour and placement,

Headline or product description,

Form's length and types of fields,

Layout and style of website,

23%

Images on Amous

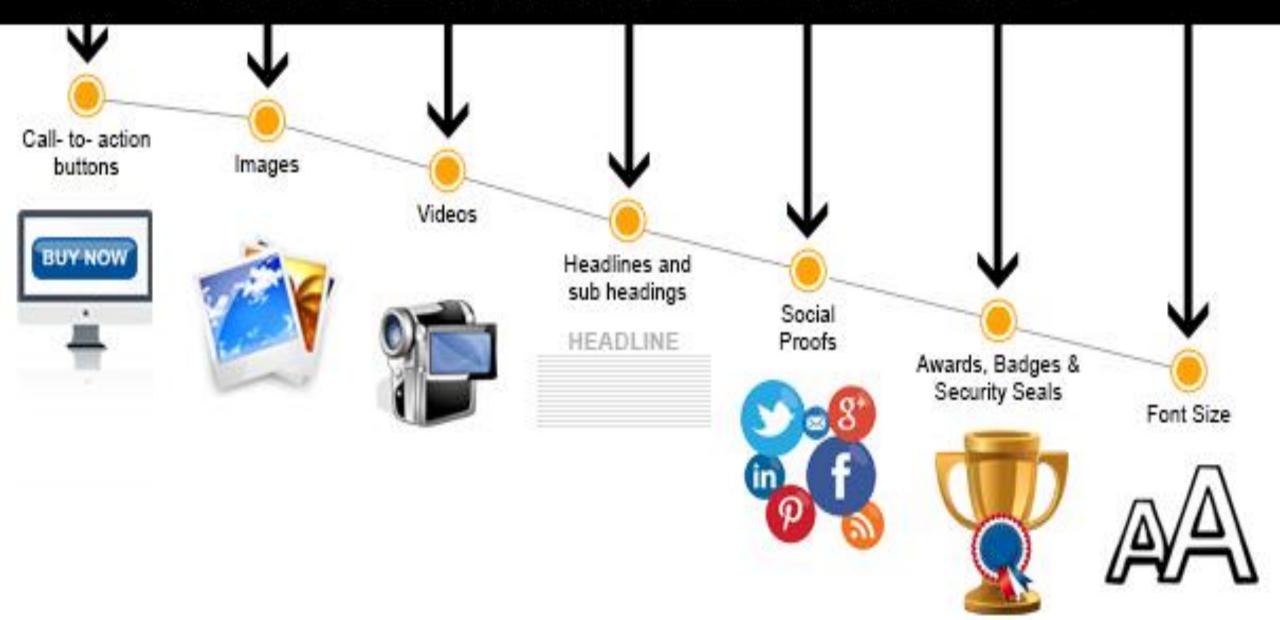
Product pricing and promotional offers,

Images on landing and product pages,

Amount of text on the page (short vs. long).

B

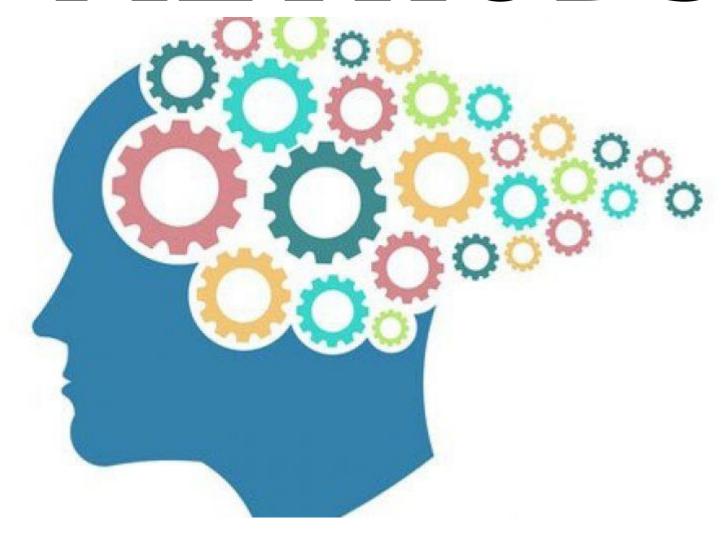
A/B TESTING ELEMENTS



How To Generate Sales Leads On

facebook

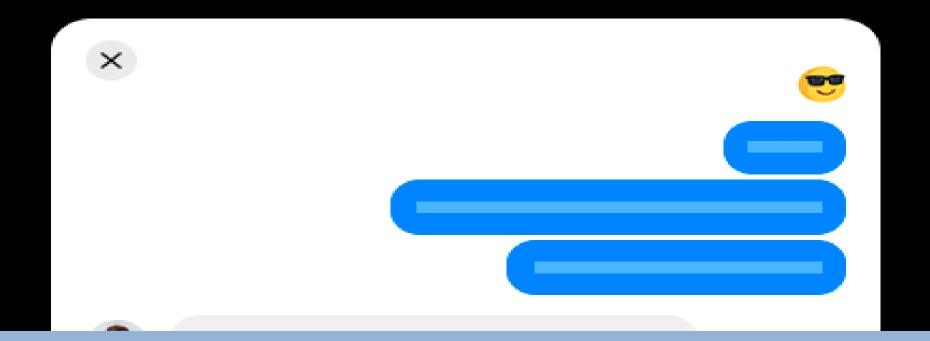
7 METHODS



USE CALLS-TO-ACTION IN COVER PHOTOS





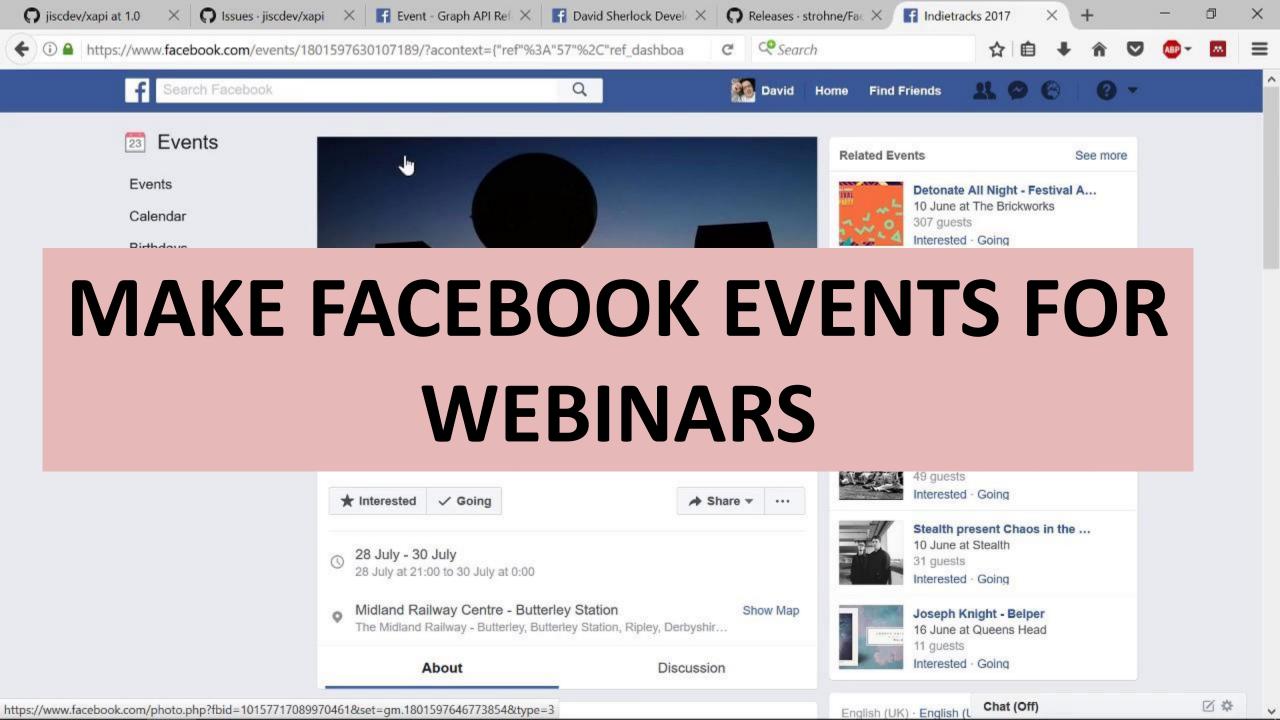


HOST A FACEBOOK CHAT

Type a message ...









USE TARGETED ADVERTISING TO EXTEND YOUR CONTENT'S REACH

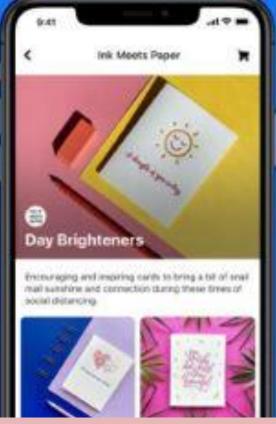




Personal Information	First Name *	
First Name *		
	Last Name *	
Last Name *		
	Address *	
BUILD F		
BUILD F	ORMS ON TABS	
BUILD F		
BUILD F	ORMS ON TABS	
	ORMS ON TABS	











FACEBOOK STORE





Email



GENERATING **LEADS THROUGH** E-MAIL

GENERATING LEADS

MANAGE
YOURSELF
RECOGNIZABLE IN
THE

CUSTOMER'S INBOX

CHECK OUT YOUR LEADS

GENERATING LEADS

MANAGE YOUR
CLIENT
INTEREST

E-MAIL LIST SEGMENTATION

SEND FOLLOW UP E-MAILS

STEPS TO CREATE LEAD NURTURING

1. SEGMENT THE TARGET AUDIENCE



2. DEVELOP THE PLAN





3.CREATE RELEVANT CONTENT



Measure and evaluate





LEAD FUNNEL:





Most Marketers are not achieving the level of success that they had originally dreamed of almost certainly because they live in a constant state of "empty nets" because they do not have a lead funnel. They don't know how or where to cast their quality leads.

Leads

10 TIPS FOR BEST PRACTICE OF LEAD MANAGEMENT







LEAD Management



TEN TIPS FOR BEST PRACTICE OF LEAD MANAGEMENT

Only 25% of new leads are salesready

25% Disqualified

How do you handle the remaining 50%???

Leads

LEAD MANAGEMENT

























leads when they are searching.

NURTURE

leads that aren't ready yet





leads to sales at the right time



EVALUATE leads to close the loop on lead quality

Lead Management creates more educated buyers, helps you better understand their needs, and ultimately means more revenue.





So how do you do it right?

10 TIPS FOR BEST PRACTICE OF LEAD MANAGEMENT



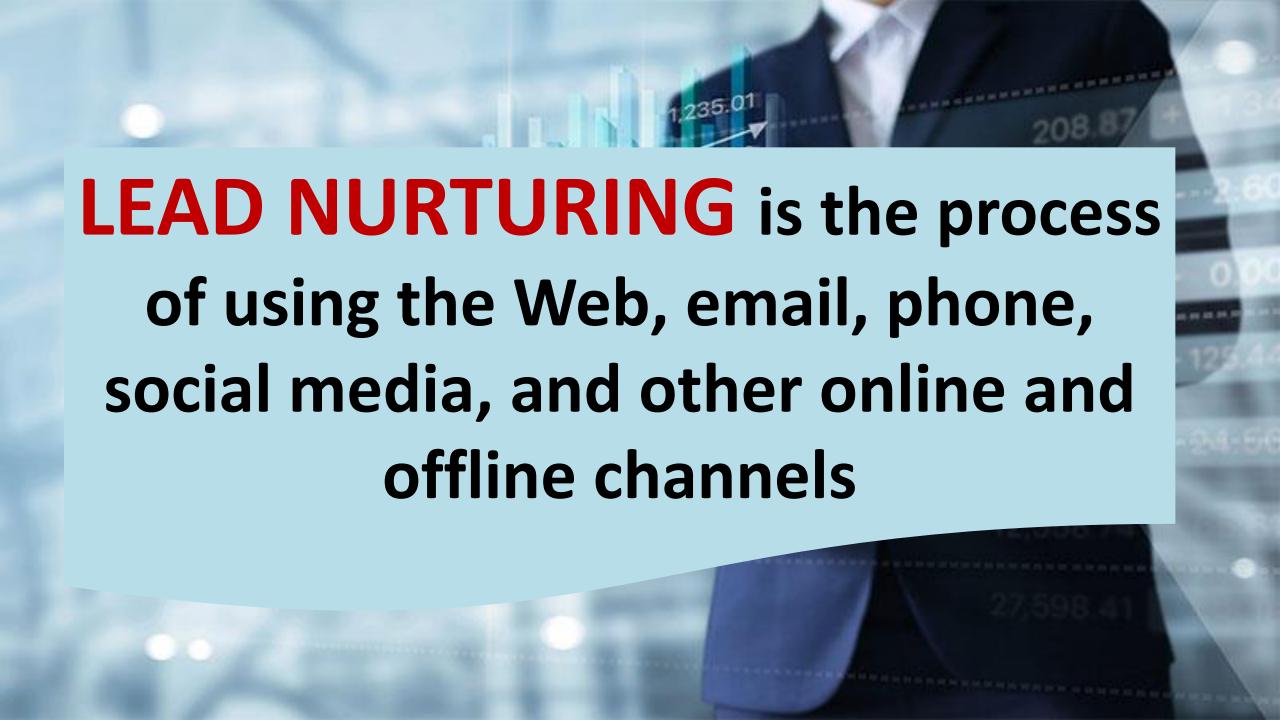


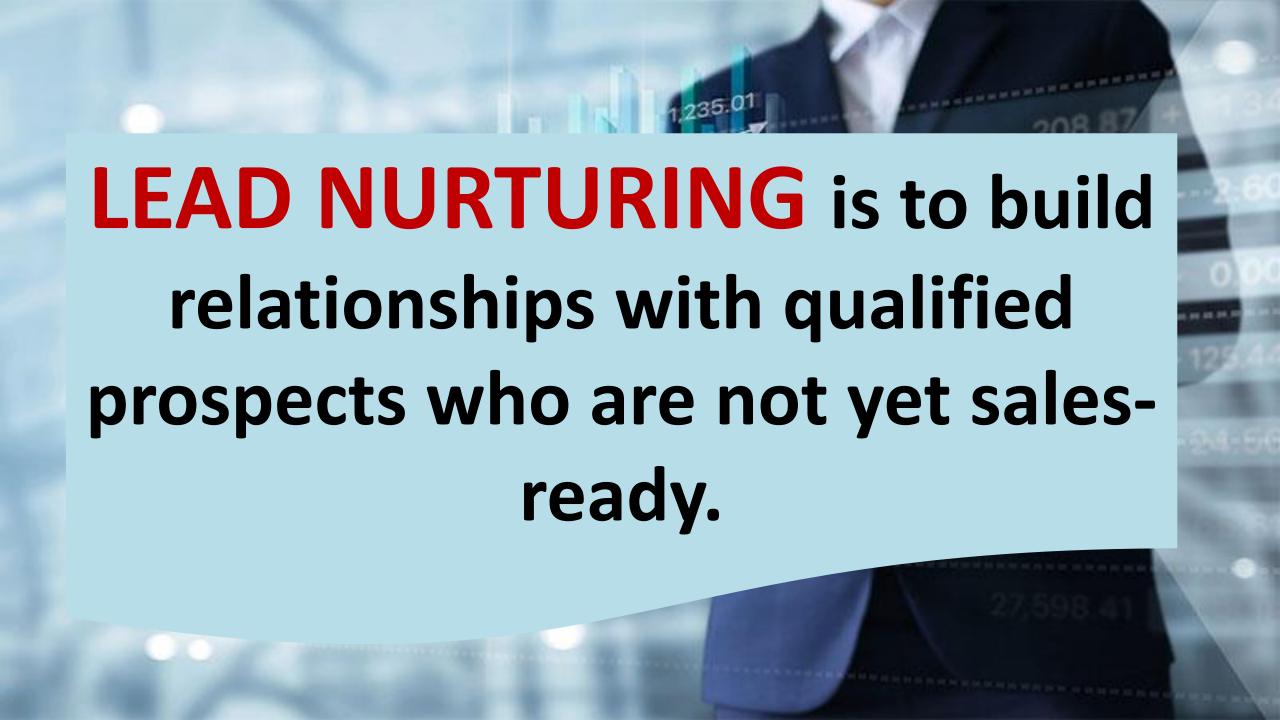


LEAD Management











Builds relationships with prospects

Creates understanding of needs

Facilitates lead scoring





LEAD NURTURING is not just sending a monthly email newsletter to your entire database, or calling prospects every few weeks to see if they are ready to buy yet.



B2B purchases are, by their nature, complex.

Buyers need help to see possibilities and issues they wouldn't think about on their own.



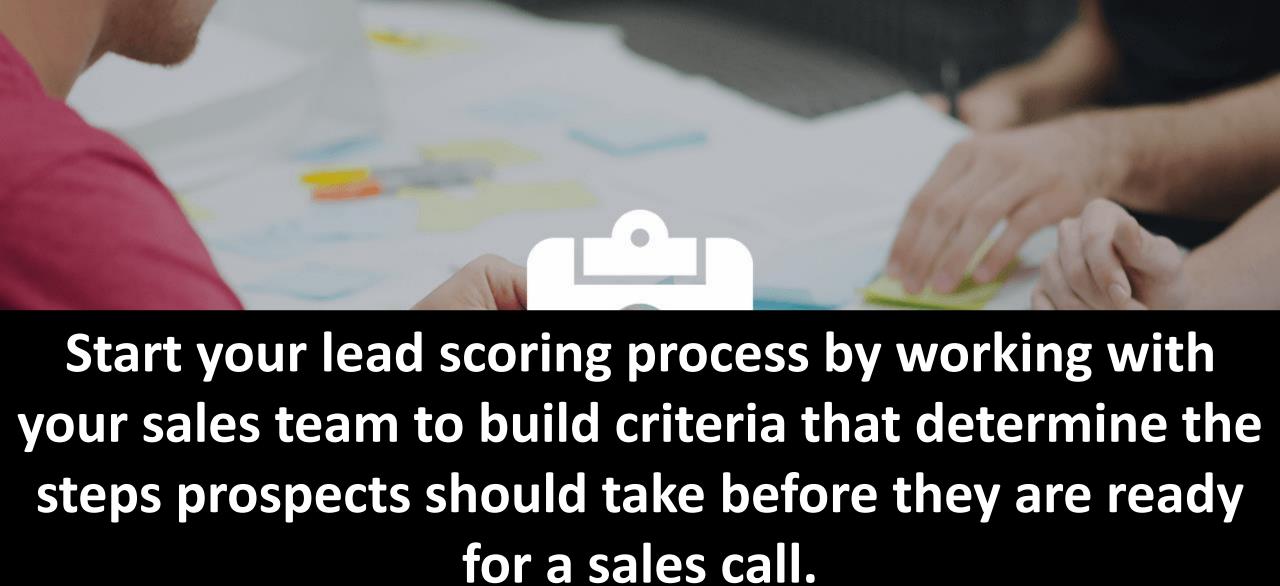
If you can help to frame the discussion, you will be seen as a trusted advisor and thought leader.

This will help buyers believe that your company understand their problems and knows how to solve them.

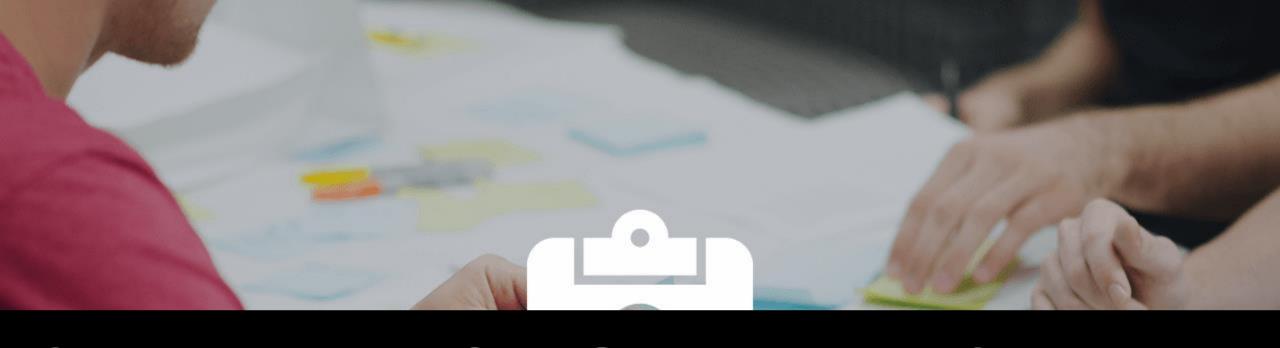




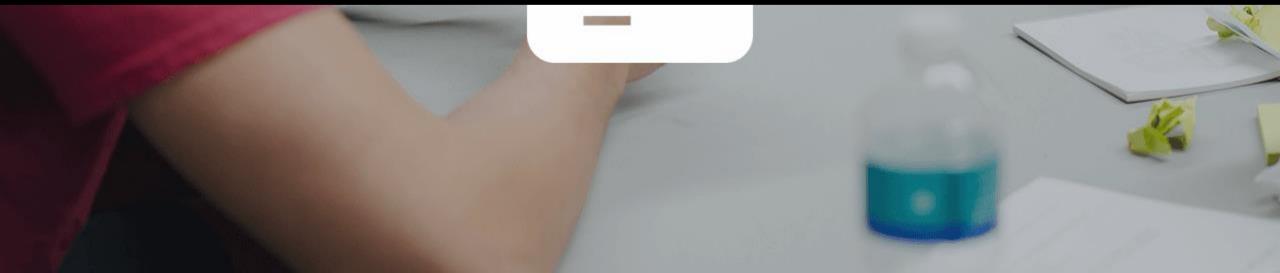








CRITERIA SHOULD INCLUDE:



DEMOGRAPHIC INFORMATION

GEOGRAPHIC LOCATION

COMPANY SIZE

INDUSTRY TYPE



PPC SEARCH TERMS

AD SOURCE

OFFERS

BEHAVIORAL INFORMATION

Web page visits

white paper downloads





Let Sales tell you which leads are good

In the Web 2.0 world, prospects are in control of the buying process. You need to monitor their online activity to know when they are ready to move to the next stage.



Lead scoring should consider the prospect's interest level defined not just by their words but their actions. People's actions speaks louder than their words, and the two are often not in concert.



For example, you should track email clicks, white paper downloads, and web page visits, and update scores accordingly.







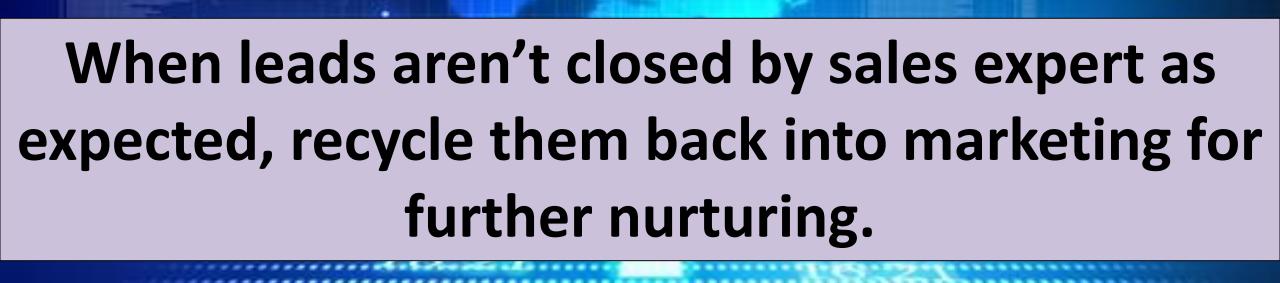






Adjust lead score thresholds based on business conditions.





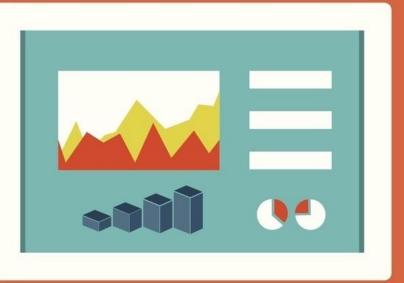




Tracking every marketing activity is critical to understanding which marketing program works



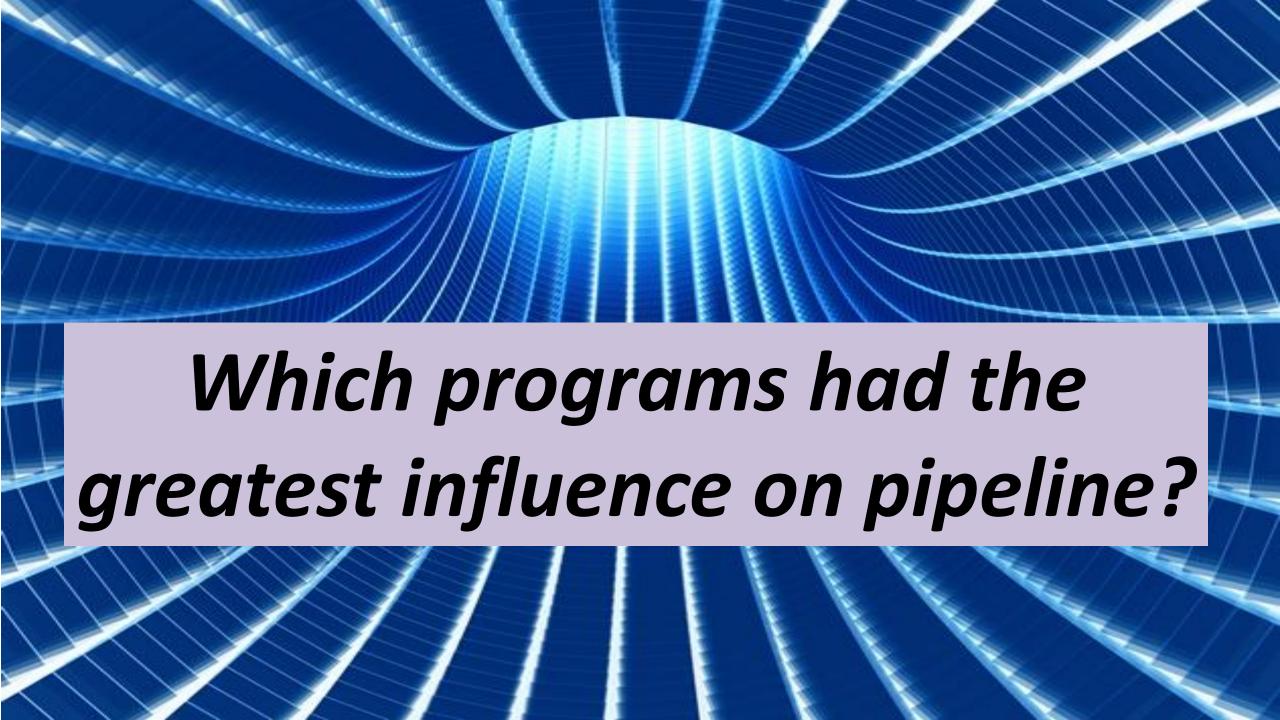








What program generated the high quality leads?





8. PROGRESSIVELY UNDERSTAND YOUR PROSPECT'S NEEDS





Just like dating, as you build a relationship with your prospects, you should also be learning more about their needs.

Every campaign the prospects responds to tell you about their interests. Every page they visit on your website tells you about their interests. Every link they click, and every piece of information they fill out on a form, tells you more about them.







```
attachEvent("onreadystatechange",H),e.attachE
polean Number String Function Array Date RegE
_={};function F(e){var t=_[e]={};return b.ea
t[1<u>])===!1&&e.stopOnFalse){r=!1:break}n=!1</u>,u&
Simple code on your Web pages help you
   track prospects, whether anonymous or
re:
end
                                           vs:
    known. This tells you which companies
rom:
                                           re
       are interested in your products.
) bb
                                           2].
=0,h=n.catt(arguments),r=n.tengtn,l=l:==r||e&
(r), l=Array(r); r>t; t++)n[t]&&b.isFunction(n[t
/><a href='/a'>a</a><input typ
/TagName("input")[0],r.style.cssText="top:1px
test(r.getAttribute("style")),hrefNormalized:
```



Demographic analysis has long been a part of the sales process, and the Web makes it easier to collect this information.





With many demand generation and lead nurturing activities running concurrently, automatic de-duplication is imperative. Forms which auto-complete if the visitor is recognized not only help your prospects but can also facilitate the collection of additional information for profiling and scoring.





What is the best social media platform for generating leads?

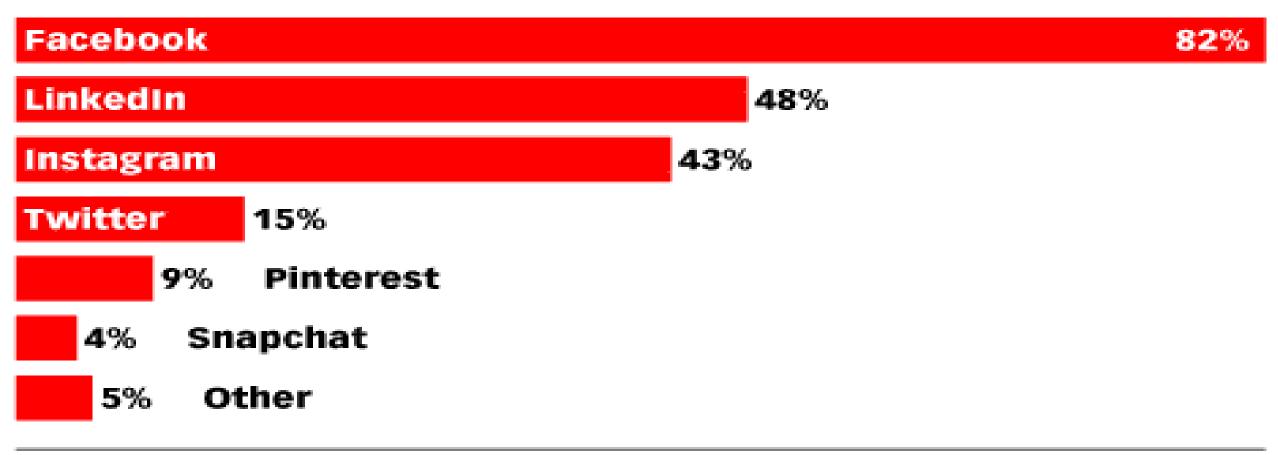




That said, most agree that Facebook is the best site for social media lead generation.

Best Social Media Platforms for Lead Generation According to US B2B Marketers , Sep 2019

% of respondents

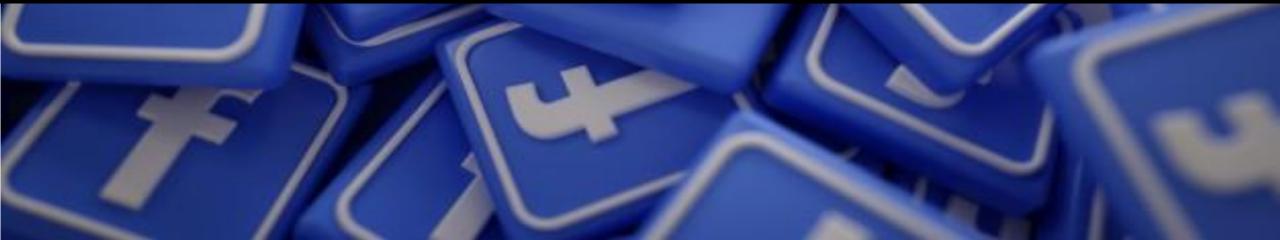


Source: Social Media Today and Sharpspring, "State of Social Lead Generation," Nov 4, 2019



For starters, more than 2.45 billion people use Facebook every month—making it the social media platform with the largest population.







Before starting a social media lead campaign, make sure you are familiar with the demographics of the different platforms.

SOCIAL MEDIA

Demographics 2020



Facebook

MONTHLY ACTIVE USERS

2.44 billion

AGE*

25-29

GENDER**

75 % Women

63 % Men

TOP COUNTRY***

India



YouTube

MONTHLY ACTIVE USERS

2 billion

AGE*

15-25

GENDER**

68 % Women

78 % Men

TOP COUNTRY***

U.S.



MONTHLY ACTIVE USERS

AGE*

GENDER**

TOP COUNTRY***

1 billion

18-24

43 % Women

31 % Men

U.S.



MONTHLY ACTIVE USERS

AGE*

GENDER**

TOP COUNTRY***

330 million

18-24

21 % Women

U.S.

24 % Men



MONTHLY ACTIVE USERS

AGE*

GENDER**

TOP COUNTRY***

303 million

25-29

24% Women

U.S.

29 % Men



Snapchat

MONTHLY ACTIVE USERS

AGE*

GENDER**

TOP COUNTRY***

210 million (daily****)

18-24

24% Women

U.S.

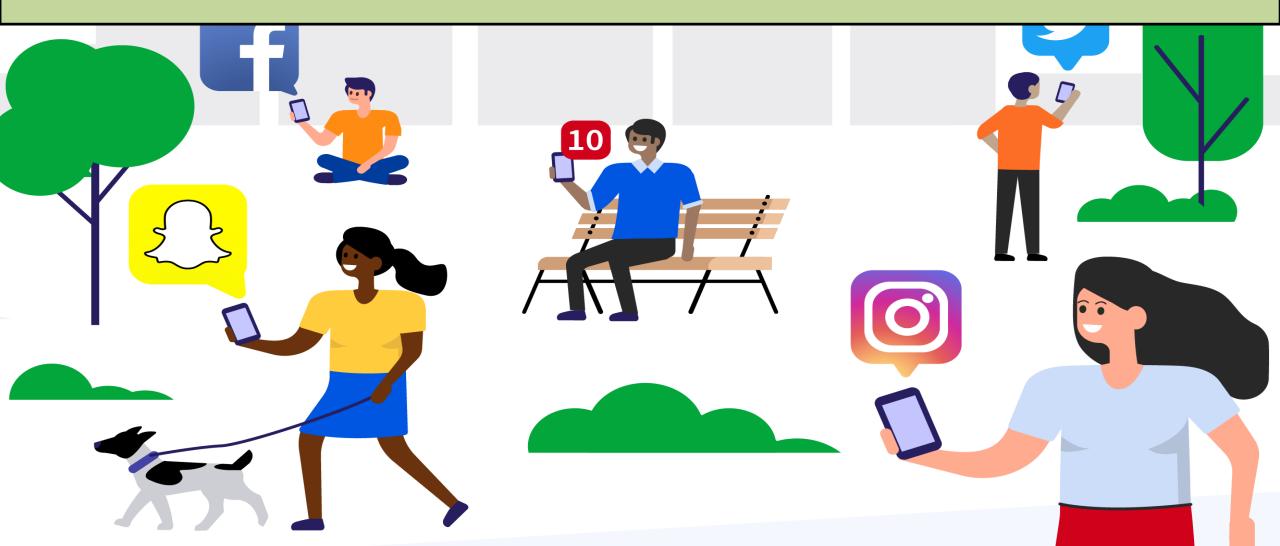
24 % Men



ON SOCIAL MEDIA



1. OPTIMIZE YOUR PROFILE



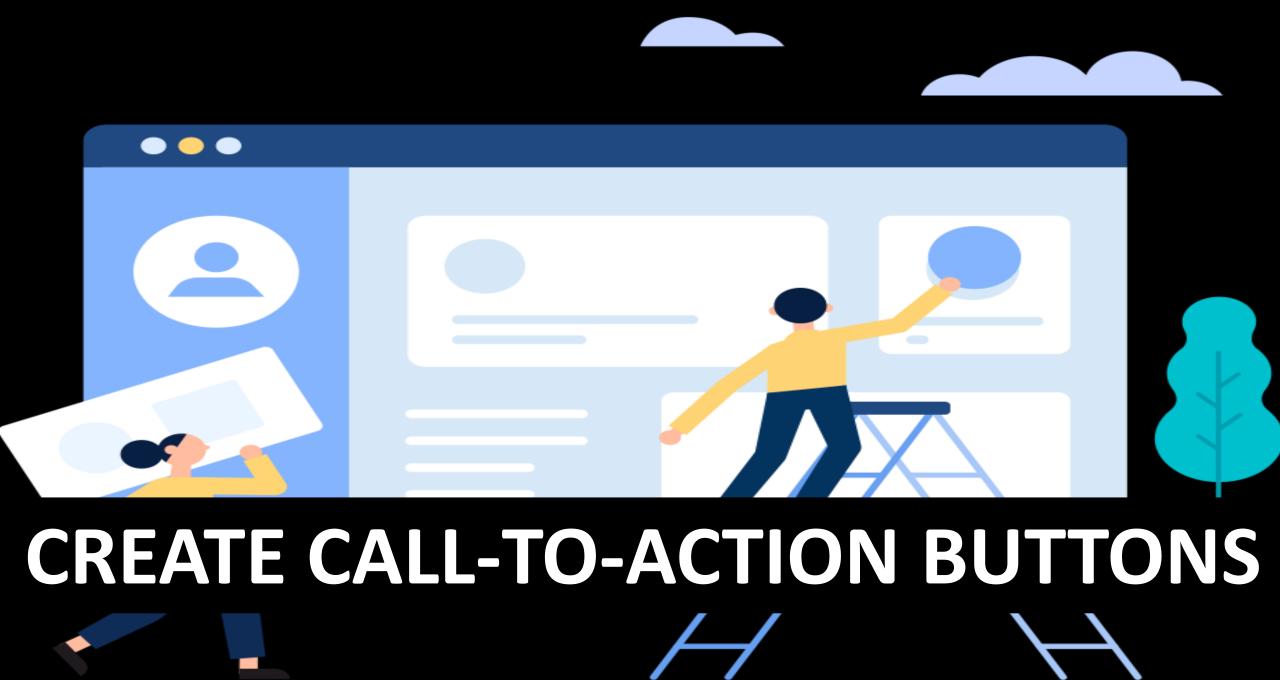




Your profile should provide the means for customers to contact you, sign up for your newsletter, shop, and more.



PROVIDE CONTACT INFORMATION

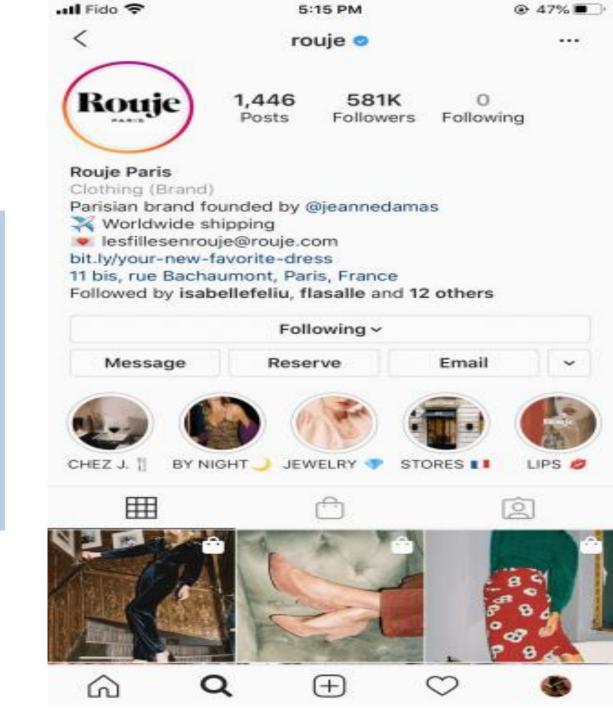




If you're looking for appointment, restaurant, or consultation bookings, add Book, Reserve, or Get Tickets action buttons to your Instagram or Facebook profiles.



Add a link to your bio



2. CREATE CLICKABLE CONTENT



Remember, everyone on social media

ATTENTION.

is competing for attention.



With click-worthy content, you'll want to make sure people have a place to click.





Wherever possible, make sure each post has a clear link and tempting call-to-action.





Here are some more clickable options available across different platforms:







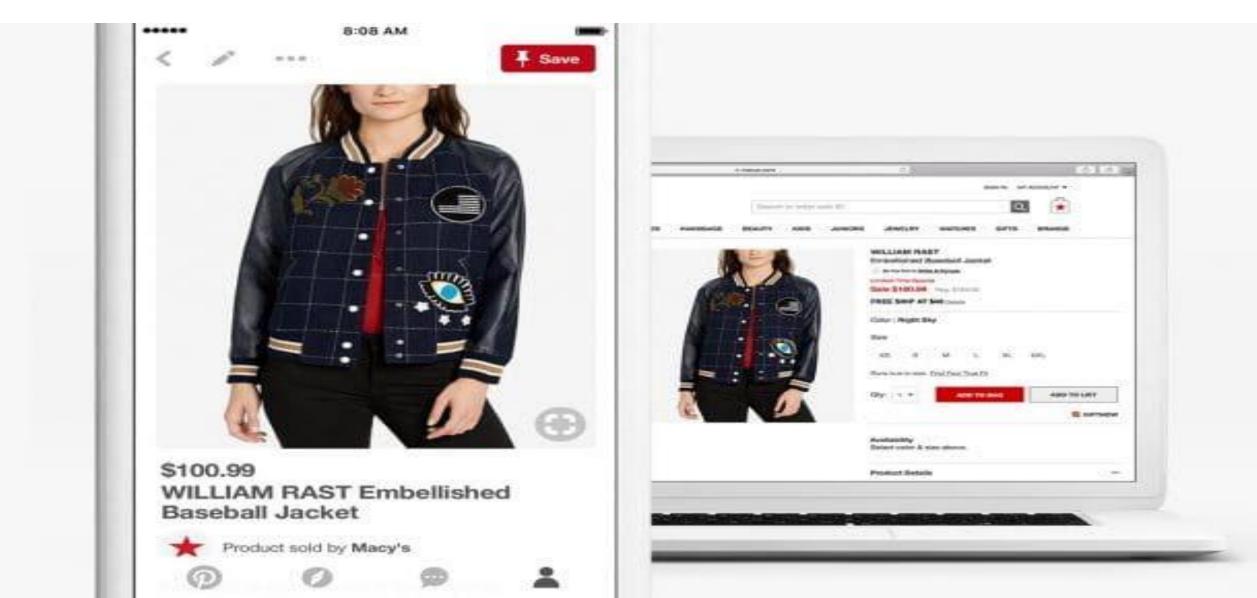




YouTube Cards



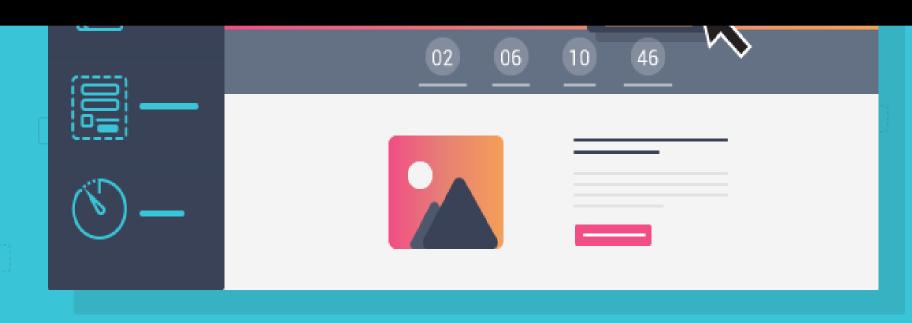
3. Design user-friendly landing pages





If you've convinced someone to click on your link, don't disappoint them with a sloppy landing page.

For starters, the landing page must be relevant.



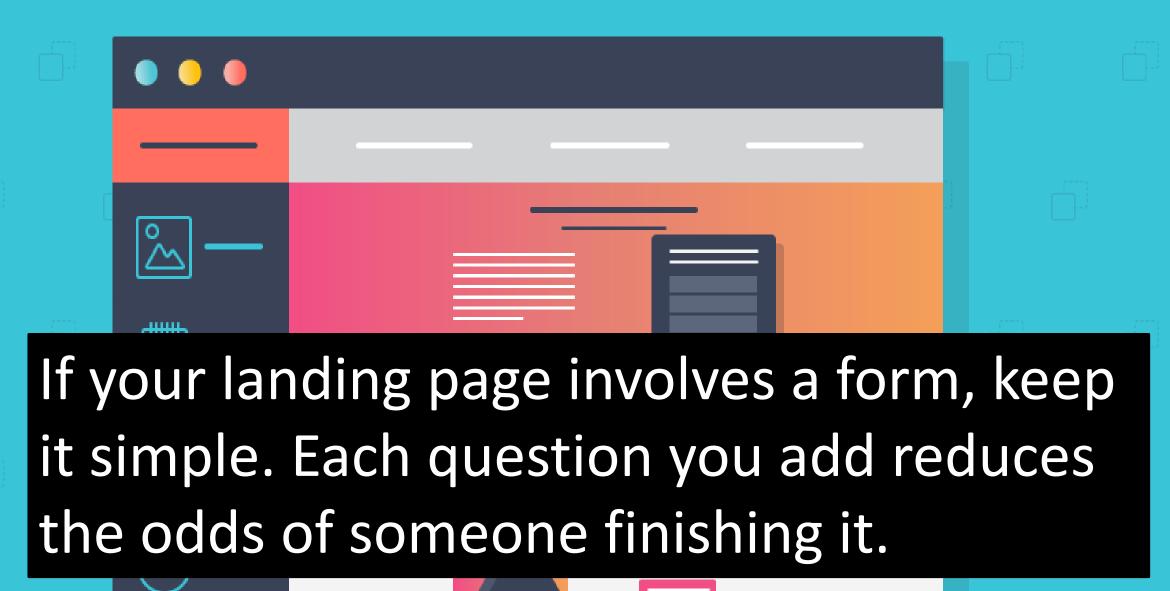
If someone is expecting to find a certain product or specific information when they click on your link, it better be there.



easier for someone to close a window or forget why they clicked in the first place.

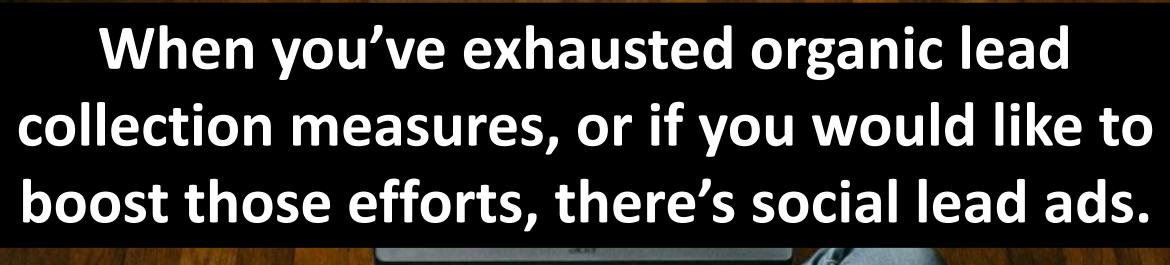


A good landing page will be visually seamless and easily scannable. It should provide users with a clear path, and attempt to be as personal as possible.





4. USE SOCIAL LEAD ADS











Leads collected by these ads can be synced directly to your customer management system or downloaded so your sales team can follow up as needed.



Make sure you install Facebook Pixel on your website. This makes it easier to track leads and measure how much they cost.





Much like Facebook, Instagram offers lead ads designed to help marketers collect information.





LinkedIn Lead Gen Forms





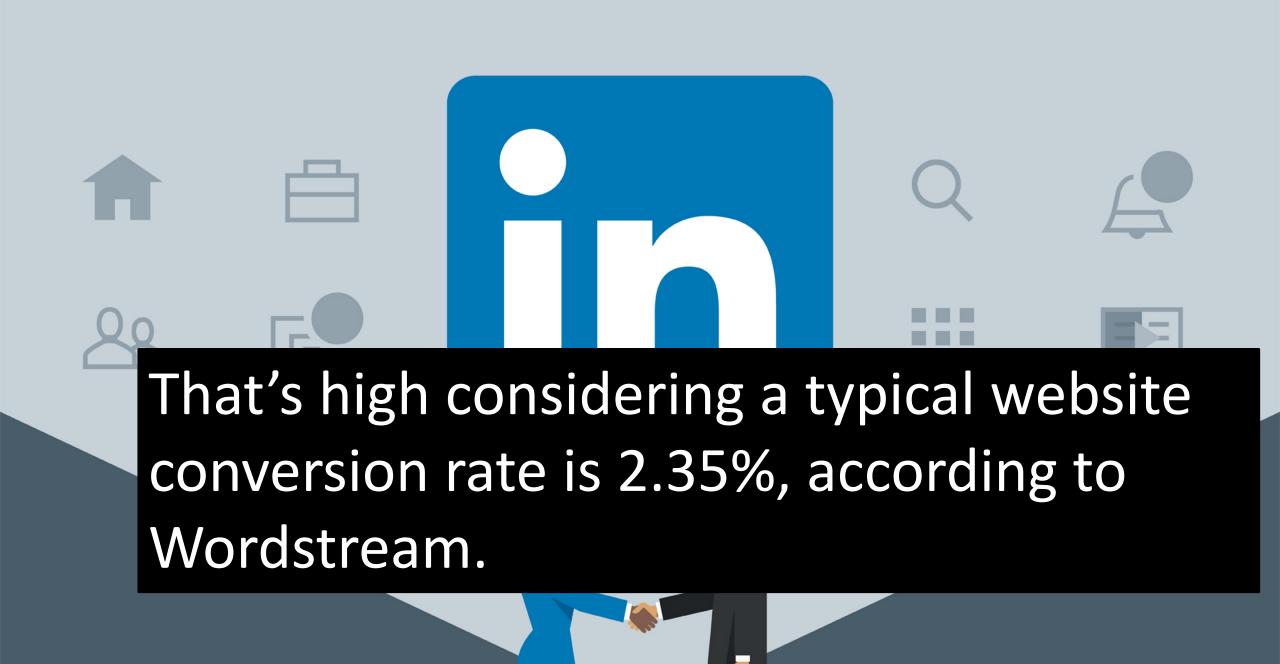
LinkedIn also offers an ad format just for lead generation, which it calls Lead Gen Forms.



These ads are now available as Message Ads and Sponsored InMail on the platform.



The average conversion rate on a LinkedIn Lead Gen Form is 13%.



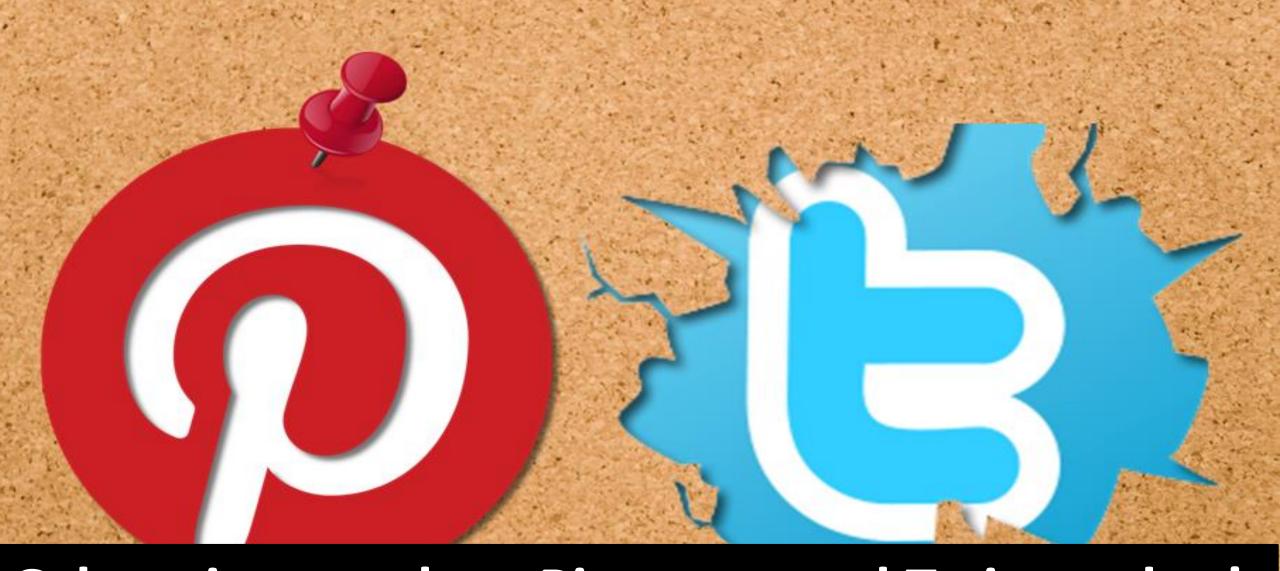


YOUTUBE TRUEVIEW FOR ACTION ADS

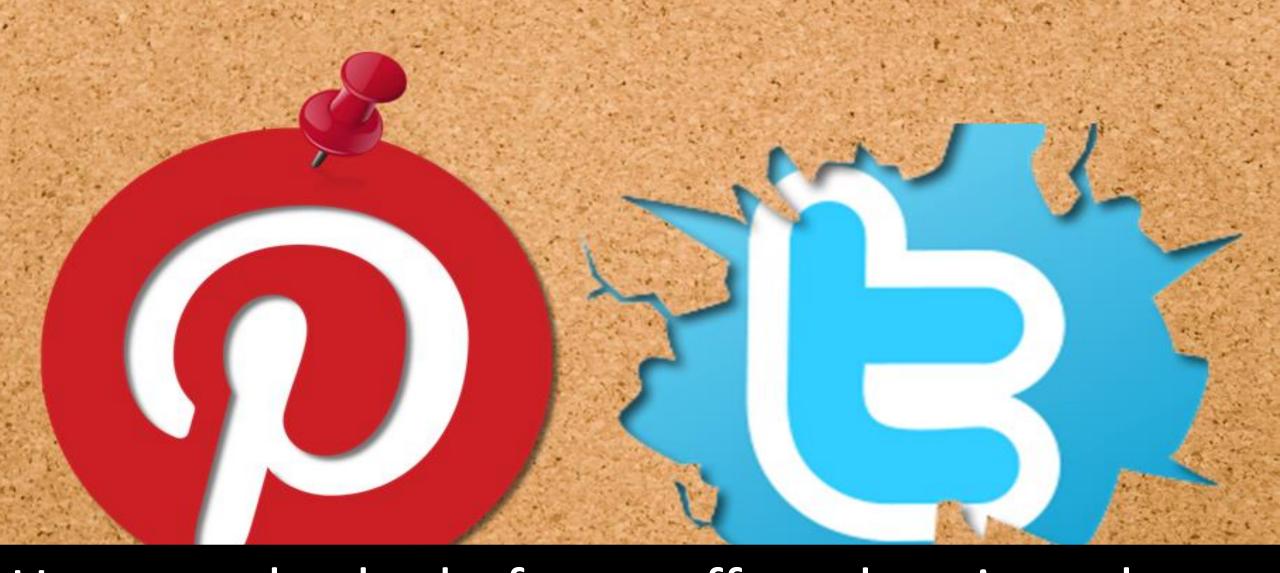
This format on YouTube is designed to help advertisers drive a specific action—including generating leads.

These ads have prominent call-to-action buttons that can link to a site of your choice.

When creating these ads, simply select "Leads" as your goal.



Other sites, such as Pinterest and Twitter, don't have specific formats for lead ads per se.



However, both platforms offer ad options that can boost social media lead generation.

5. OFFER THE RIGHT INCENTIVE



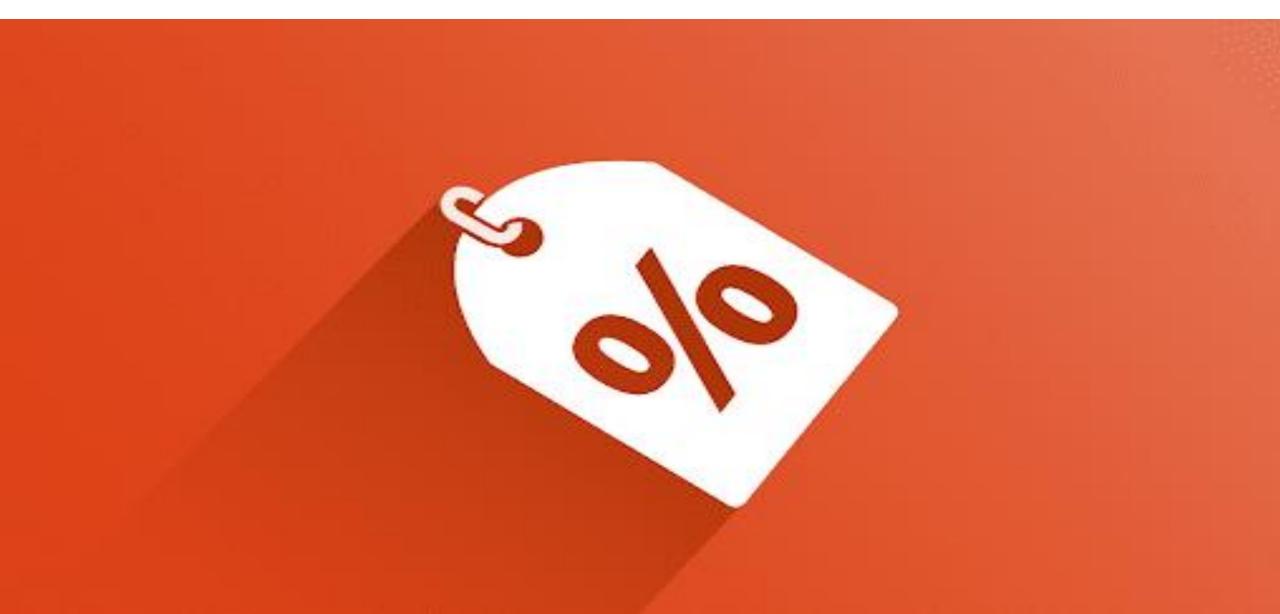
Depending on the type of lead you're looking to collect, there are different incentives you can offer to sweeten the deal.

Contests or sweepstakes



Holding a social media contest is a great way to collect leads. For entry, ask participants to share whatever information you'd like to learn.

DISCOUNT CODE





Many brands offer customers a discount code in exchange for a newsletter sign-up.



If you plan to offer one, have a strategy in place for not just generating leads, but also nurturing and converting them.

Gated content





Depending on your industry, gated content such as whitepapers, invite-only webinars, or even access to private Facebook Groups make for compelling incentives.



A recent study by Demand Gen Report asked US marketers to rate tactics that drive the best results for lead nurturing. Here are the results:

Webinars 35%

Email newsletters 29%

Thought leadership articles 28%

Whitepapers 26%

Customer content (case studies, reviews, etc.) 25%

Sales emails 21%



Contests, discount codes, and exclusive content are great rewards. But remember, you should have a good reason to collect customer information.

6. PERSONALIZE YOUR OFFER

A little personalization can go a long way, especially when it comes to social media lead generation.



What Effect Does Content Personalization Have on Marketing Performance According to B2B Marketing Leaders Worldwide?

% of respondents, June 2019

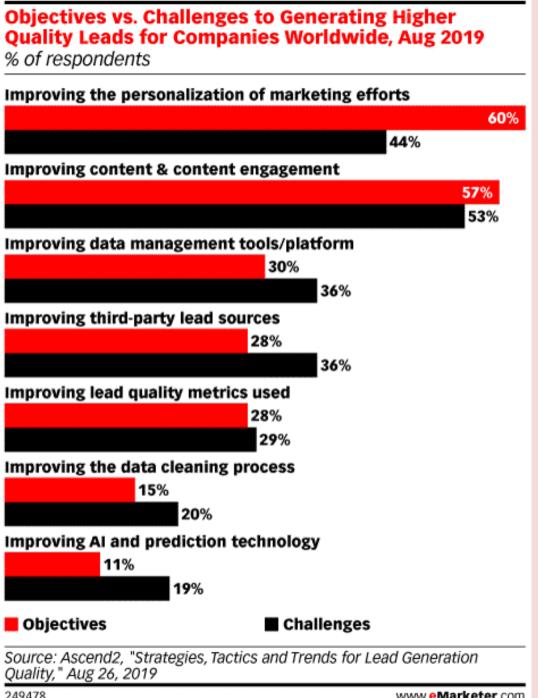
Improved lead generation	45.9%
Longer times on site	37.1%
Improved sales conversion rates	34.2%
Improved opportunity creation	33.6%
More pages per session	32.5%
Improved MQL conversion rates	29.3%
Faster time to close	24.7%

Source: Heinz Marketing and Uberflip, "The New Marketing Standard: How Today's Successful B2B Marketers Accelerate the Buyer's Journey with Content," Aug 19, 2019 Another study found that most marketers are putting personalization first when it comes to improving the quality of leads.



But that doesn't make it easy: 44% of respondents peg personalization as a challenge.





249478 www.eMarketer.com



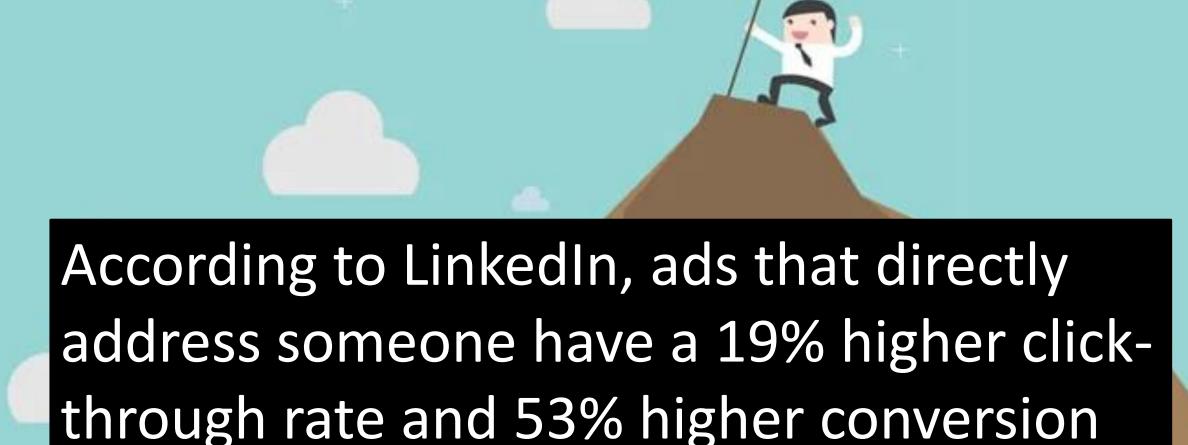
But that doesn't make it easy: 44% of respondents peg personalization as a challenge.



Take advantage of the targeting tools available on Facebook, LinkedIn and other platforms to reach the right audience.

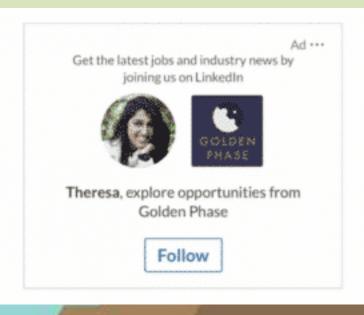


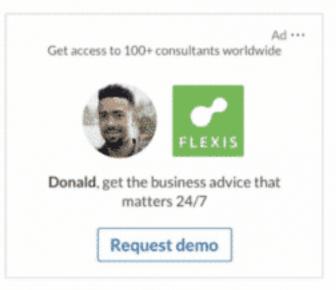
accordingly.



rate than ads that don't.

The inbox is another good place for personalization. Whether you create a Facebook Messenger Bot or a LinkedIn InMail campaign, make the information you already have count.





7. Measure and refine with analytics















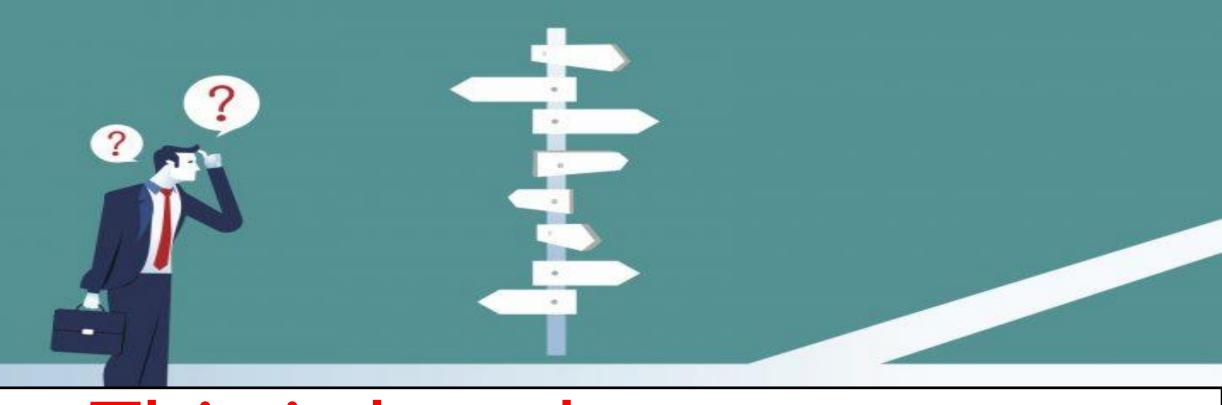






He know nothing about washing machines.





This is how he came to a decision:

Supplier

He went to a retailer, because they had a cool radio commercial and theme song.

Supplier

Problem

He explained his, problem' to the sales guy: starting family, low budget, no kids.

Supplier

Problem

Solution

He suggested 3 brands **of** washing machines that fitted his nneeds.

Supplier

Problem

Solution

Product/

He chose the brand that best fitted his needs and feelings.

2020

Supplier

Problem

Solution

Product

20 Years later that washing machine broke down. He had to buy a new one.

2020

Supplier

Problem

Solution

Product

Problem

He started with Googling **his ,problem': family with** 3 *dirty* **kids, silence is important.**

2020

Supplier

Problem

Solution

Product

Problem

Solution

He read reviews, descriptions, social info by experts and people like him.

2020

Supplier

Problem

Solution

Product/

Problem

Solution

Product

He chose the brand that best fitted his needs and feelings based on that information.

2020

Supplier

Problem

Solution

Product

Problem

Solution

Product

Supplier

Then He decided where to buy it, based on a mix of price, convenience and service.

2020

Supplier

Problem

Solution

Product

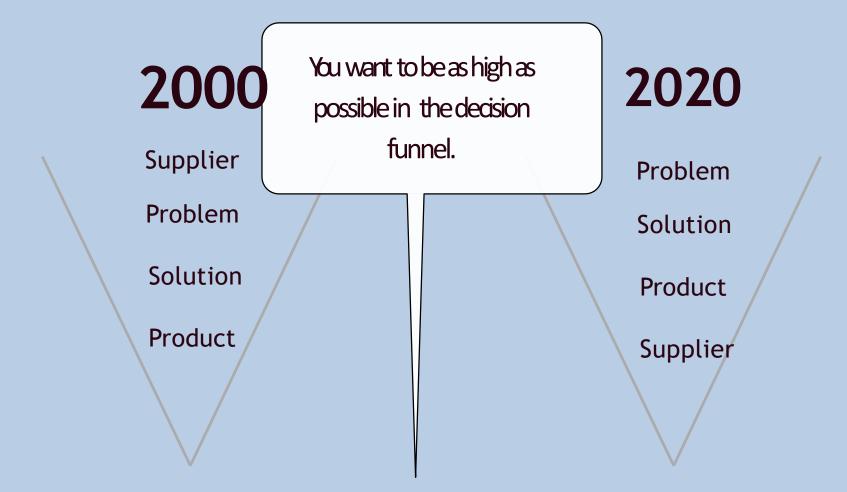
Problem

Solution

Product

Supplier

New decision funnel



New decision funnel

2020

Supplier
Problem

Solution

Product
Youwant to get that cool
theme song in their heads.

Problem

Solution

Product

Supplier

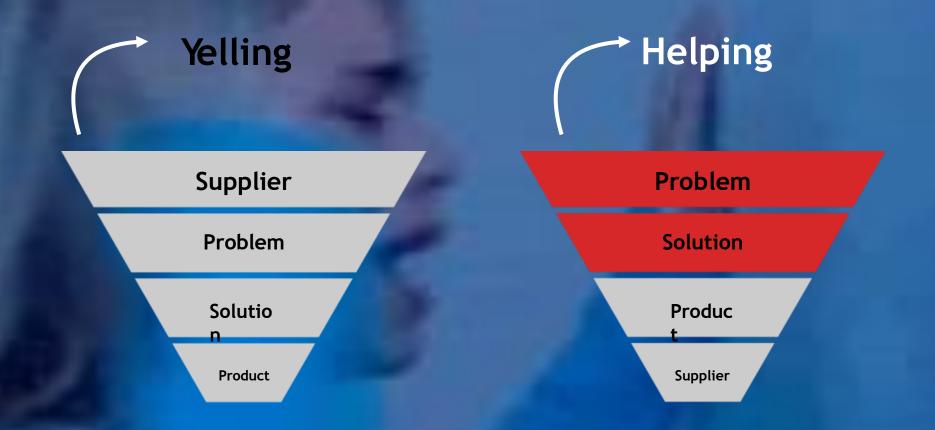
New decision funnel

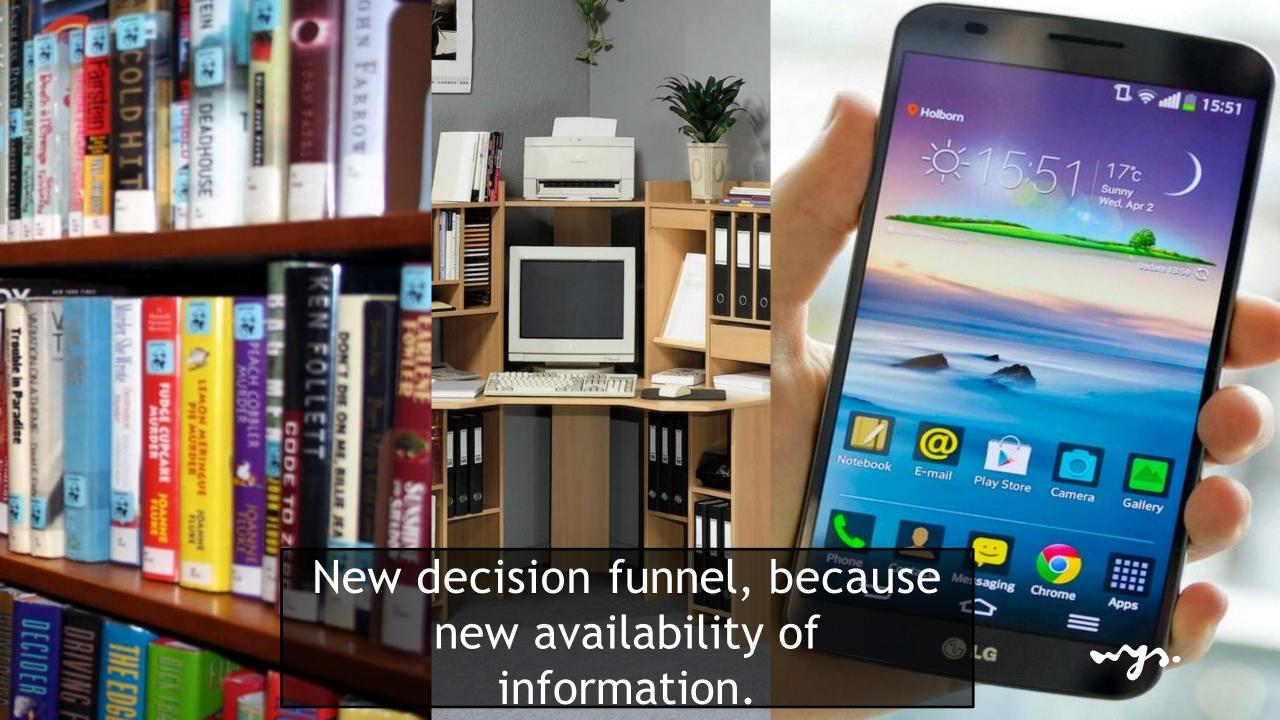
2000 2020 Supplier Problem Solution Problem Solution **Product** Content **Branding** Supplier **Product** Marketing Youwant to be found in that research phase. New decision funnel

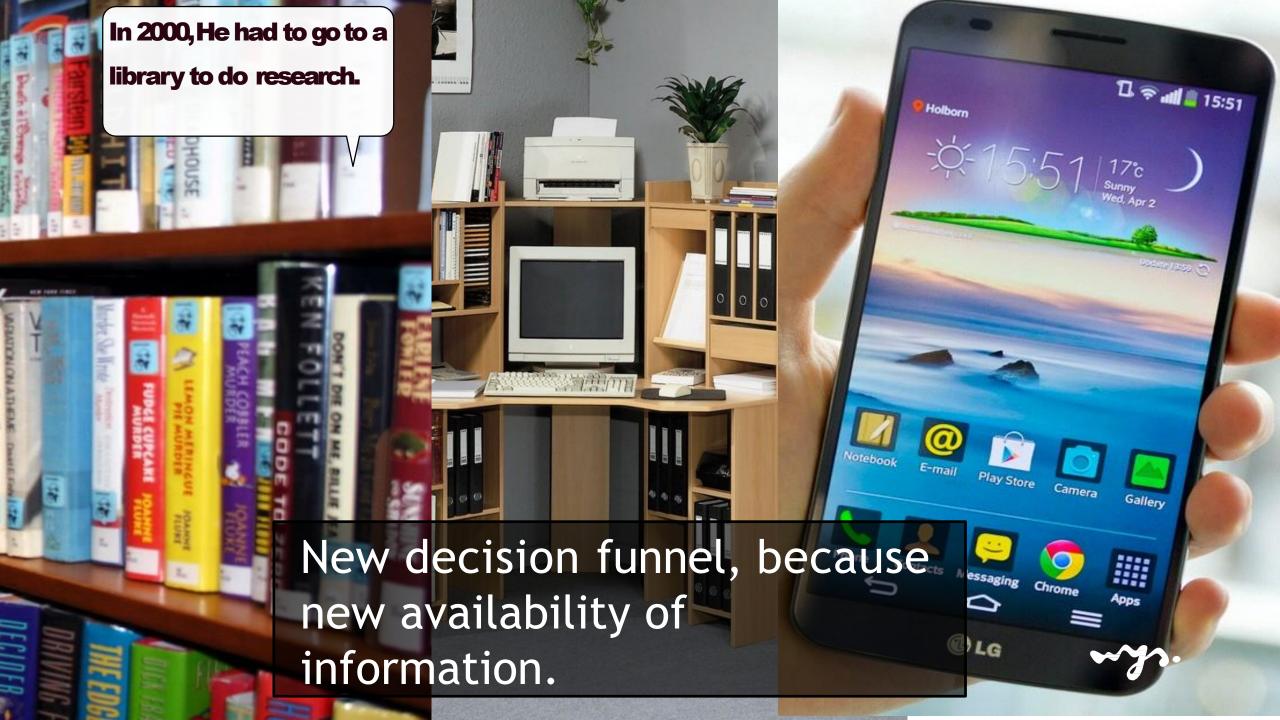
2020 Supplier Problem Problem Solution **Branding is still** important! Content **Branding** Solution **Product** Marketing Supplier Product **Branding**

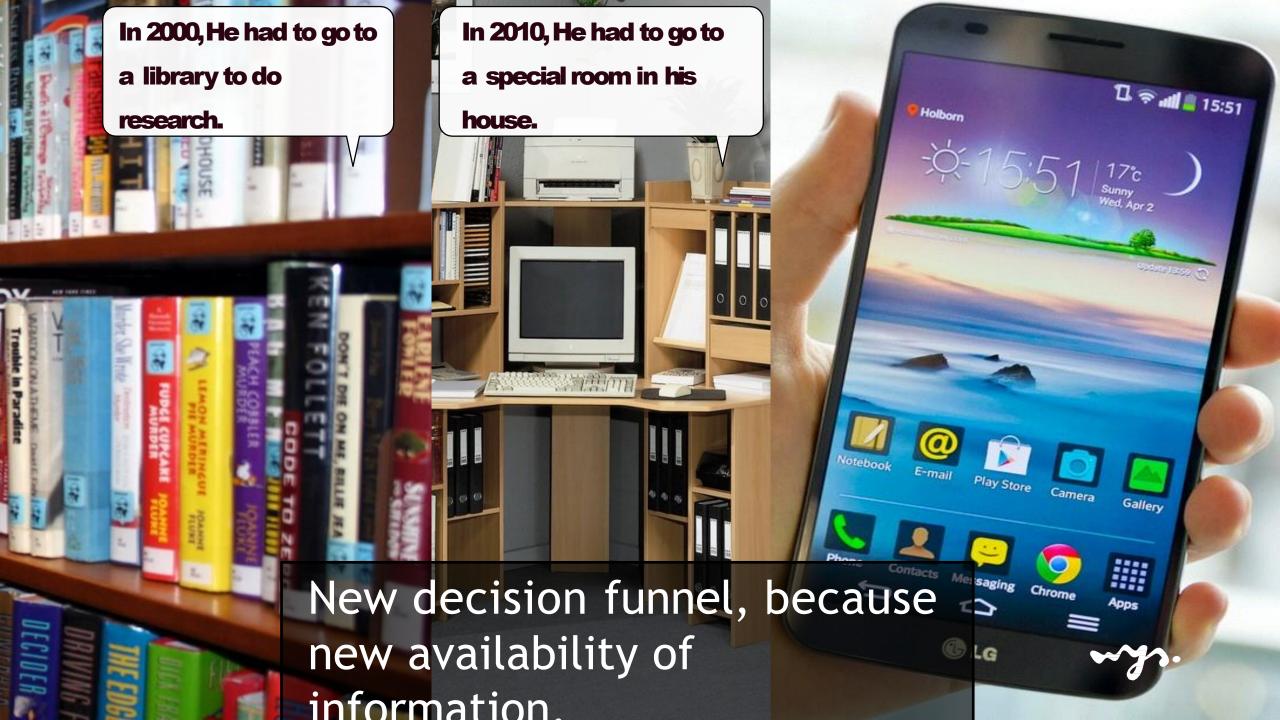
New decision funnel

2000











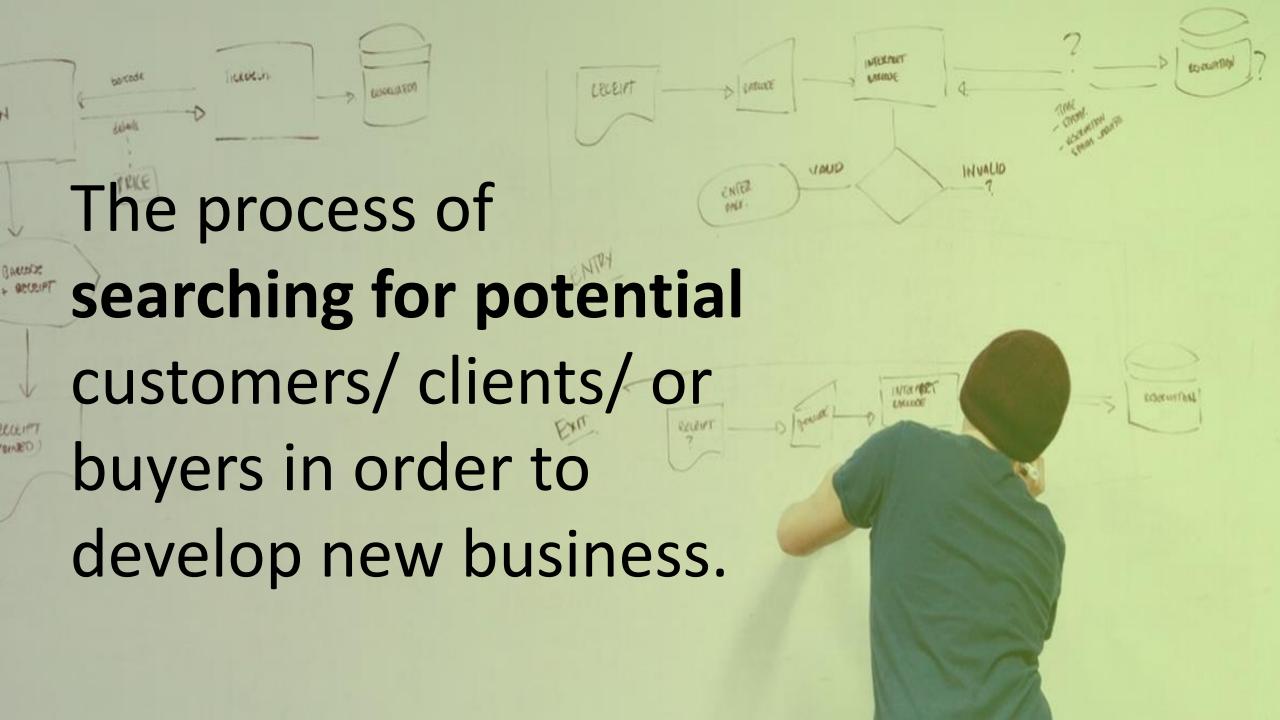




REFER TO THE DAY 61 DIGITAL MASTERY NOTES AND RECORDINGS









LEADS AND PROSPECTS?

LEADS: Potential customers who have expressed interest in our company or services through behaviors like visiting our website, social media, subscribing to a blog, or downloading an ebook.



WHY PROSPECTING TOOL?

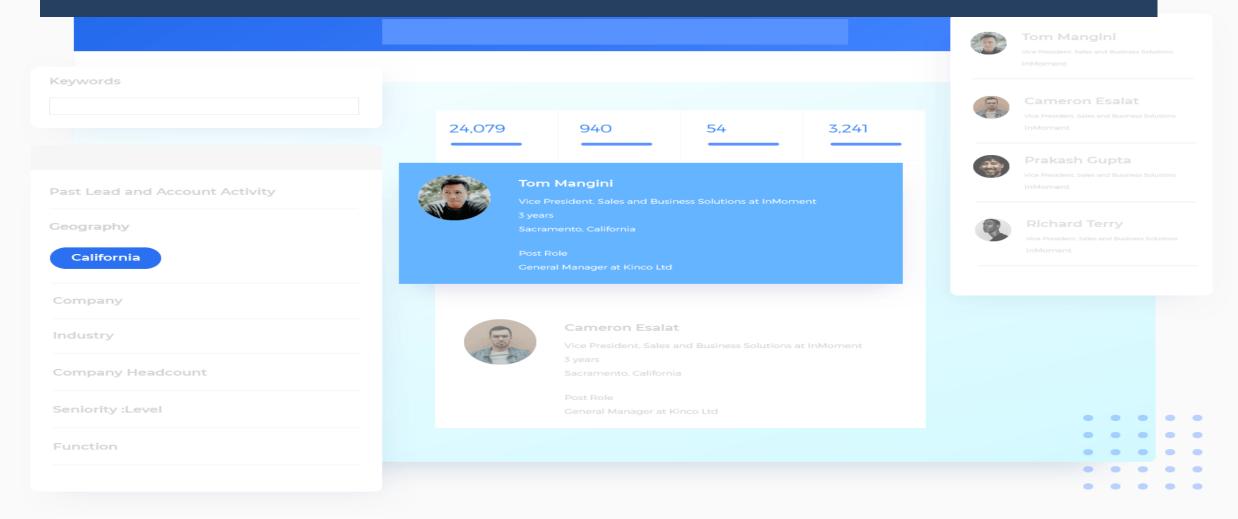




There are efficient list building engines online, which help you to instantly build your prospects list from professional social networks within seconds.



As you browse through professional networks, such prospecting engines like GetProfiles are the best tool to uncover direct contact information.



With just a click you can discover company background details and actionable data about the profile including: business email, location and phone.





Build prospects at scale



Import hundreds and thousands of contacts from professional networks within seconds.



Prospecting tools automatically enrich your contacts with actionable company background details and people insights, including: biography, location, education, latest email, phone number, title, social profiles and more.



Spend less time on prospecting and start selling

LEAD GENERATION STRATEGIES



1. UTILIZE EMAIL MARKETING

Create a targeted list of potential prospects. Reach out to them personalized email to start a conversation





IS THE RIGHT FOR THEM

ACAUTION

ONE WORD OF CAUTION: Make sure you have an opt-in strategy. The first step to email lead generation is to make sure you have happy subscribers that enjoy receiving emails from you.



2. BLOG ON A REGULAR BASIS





Blogging on a regular basis is a great way to keep your website fresh as well as build up your visibility for Google keyword searches.







According to HubSpot's recent Benchmarks report, companies that blog six to eight times a month double their lead volume.

3. POST CONSISTENTLY ON SOCIAL MEDIA







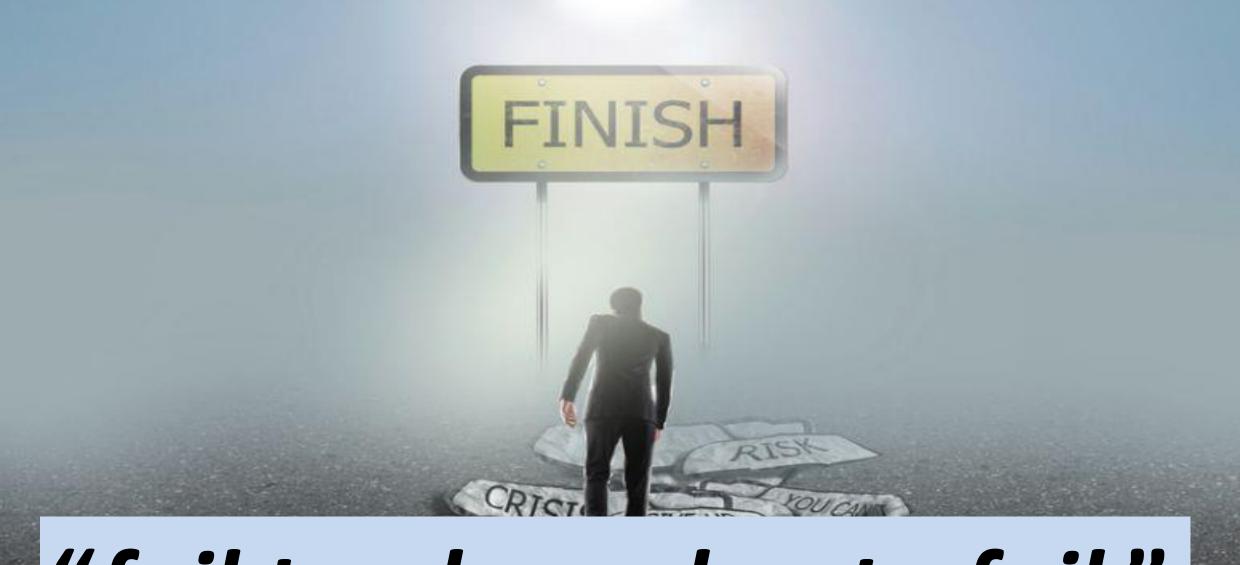
"People don't care about your business. They care about the problems they have. Be the solution they are looking for."

MELONIE DODARO



4. PLAN YOUR WORK AND WORK YOUR PLAN





"fail to plan, plan to fail."

5. USE SUCCESS STORIES TO ATTRACT CLIENTS

& CUSTOMERS



Case studies or

customer success

stories can be

incredibly effective.





People enjoy having real conversations



that adds value to their lives.







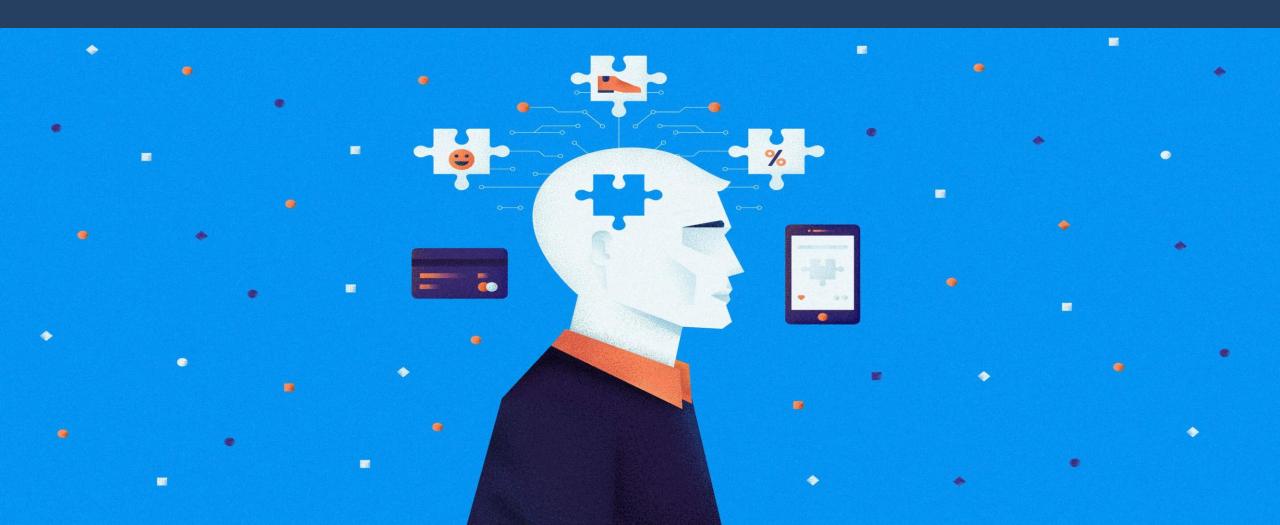
Make sure you provide a clear call to action throughout your website/Social Pages and even your content.



When an offer is "exclusive," "limited" or "in high demand" it triggers a physiological reaction that makes the offer even more appealing.



9. GET INVOLVED IN NETWORKING



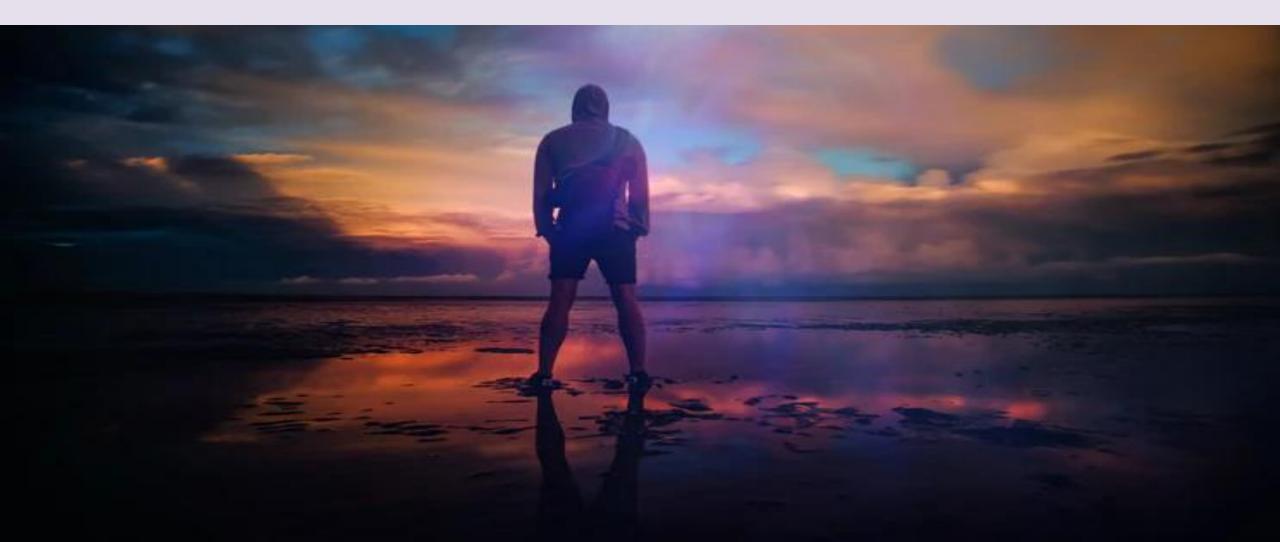
Online- LinkedIn



Webinars/Virtual Events

Events and Conferences

10. KEEP ON KEEPING ON!



Don't take your foot off the gas when business is good, continue to keep your sales pipeline full.





REFER TO THE DAY 62 DIGITAL MASTERY NOTES AND RECORDINGS

GET STARTED

HANK YOU