

GENERAL OVERVIEW OF RULES & POLICIES FOR CLASSES

Welcome to TNT! We believe in helping your child explore the world of gymnastics, make new friends, and enjoy physical fitness in a family friendly environment! We strive to offer an environment that creates new opportunities for positive interaction and mental stimulation! Most importantly, we want all children to learn how to get back up again!

TRIAL CLASS: We offer a \$10 trial class for our first time students to make sure that we are the right fit for your family! First, you must create an account on the parent portal and fill out the necessary online waiver. Once your information is in the system, you can register for a class to try within the parent portal. If you decide to enroll after the trial class is completed, we will put that \$10 towards your annual membership fee. If you enroll online, please use the promo code, TRIAL10 (no spaces, all capital letters).

ANNUAL MEMBERSHIP: Membership to TNT is required for all classes and camps. Once you are a member, be sure to swing by the front desk to collect your child's membership gift. Membership is good for one year and means that your children are now eligible to sign up for any additional camps or classes. You will also receive member discounts on birthday parties, special events, and holiday events. Once paid, the membership is NON-REFUNDABLE. Sorry, no exceptions.

CONTINUOUS ENROLLMENT:

Our Classes have continuous enrollment on a month to month basis. This means that if you are happy with the day and time of your child's class, then do nothing! The system will assume that you're looking to keep your child's class time until we are notified otherwise. Your child's spot will be held each month and your card held on file as long as the

account remains in good standing. The card on file will be charged on the 1st of every month. If your schedule changes or your child moves to the next level, you must make those changes in the parent portal by the 25th of the month. Once tuition is paid and your child's spot has been held, it is non-refundable for any reason. If tuition is not paid by the 5th of the month, your child's class will be dropped and we cannot guarantee their spot will remain open.

DROPPING or "STOPPING" A CLASS:

We understand that schedules change or your family may decide to take a break from gymnastics to pursue other seasonal activities. If you need to drop your child's class, all changes must be made in the parent portal by the 25th of the month. You would complete a "drop request". Your monthly tuition is not only providing your child with quality gymnastics instruction, but also holding your child's spot in their classes. When classes are full, we have to turn away other children from that day or time, so it is very important that you let us know by the 25th that your child is no longer looking to attend classes. Once tuition is paid on the 1st of the month, it is **NON-REFUNDABLE**. Sorry, no exceptions.

MAKEUPS:

We understand that sometimes a child is sick or special circumstances might arise and your child cannot make it to class. Every child is allowed 1 make up class per month for any reason. You have 30 days from the date your child was absent to complete a make up. If more are requested, a doctor's note is required. Please understand that make up classes are not required but are offered for convenience. If there is not a spot in a class that you can complete make-up in, we will not refund any portion of the tuition.

PAYMENTS:

On the 1st of each month, we will charge the card on file within your portal account. If you do not wish for that card to be charged, you will need to complete payment by the 25th with cash or check. If you need to change the card on file, simply log into the parent portal account

and adjust as needed. We gladly accept all major credit card, cash, and check.

SICK CHILD:

If your child is sick, please do not bring them to class. We would be more than happy to schedule a make up class at your convenience. If your child has to be pulled out of school, we require that they are fever free 24 hours before attending class again. At any time if we believe that a child is not feeling well enough to complete a class, you will be required to pick up or take home.

UNIFORM / CLOTHING:

- Girls: Please make sure that all girls have hair pulled out of their face and up in a ponytail, bun, or braid. No long or hanging jewelry. Stud earrings are best. Leotards are not required, but preferred. Soft clothing, yoga pants, and shirt is approved. No 2 piece outfits. No shoes or socks.
- Boys: Soft clothing, no buttons, zippers, cargos. If hair can fall in front of his eyes, please use a sports headband to keep out of his face. No shoes or socks. Sport apparel is best.

COACHING OVER THE WALL:

Please refrain from "coaching" your child over the half wall or from the bleachers. It causes a distraction to the child and can result in injury. If your child is looking to you for instructions or feedback, that means they are not looking to the coach who is the trained professional to help your child develop in this sport. Do you sit outside of your child's classroom at school? This is the same mindset, and we want to allow children the opportunity to learn, fall, and get back up while in a family friendly environment. This could also cause other children in the class to lose focus and turn away from the instructors specific instructions. If you have a concern, issue, or emergency, please voice your concerns to the front desk and we will do our best to handle appropriately.