

TERMS & CONDITIONS.



T E R M S

In these Terms, 'us' 'we' or 'our' means Nellie B Well (ABN 66 822 951 903).

Returns & Refunds

We do not accept refunds or exchanges unless required by law.

Payment

Payments may be made by credit/debit card or via a payment gateway, such as PayPal.

You warrant that you are the owner/holder of any credit/debit card you use.

All credit/debit cardholders are subject to validation checks and authorisation by the card issuer and we may share your personal information with such third parties as are necessary to enable us to do such checks. If the issuer of your payment card or the payment processor does not authorise payment to us, we will not be liable for any delay or non-delivery.

Shipping

We charge a flat rate of \$10 for express delivery within Australia. Deliveries in Australia can take 1-3 business days (express). When you place an order you will receive a reply e-mail acknowledging that your order has been received and your payment has been processed.

Once your products have been shipped, you will receive a tracking number so you can monitor your order's delivery progress. In the unlikely event of delivery problems at our end, we will keep you informed by e-mail of expected dispatch dates.

Website Terms

Thank you so much for visiting my website. By continuing to browse the website, you agree to comply with and be bound by these Terms (and the Privacy Policy & Disclaimer). If you do not accept our Terms (or Privacy Policy & Disclaimer), please do not continue to use the website or purchase our products.

The use of this website is subject to the following terms of use:

- The content located on this website is for GENERAL INFORMATION ONLY. It is subject to change at any time without notice to you.
- We (nor any of our wholesalers, affiliates or third parties) do not provide any warranty or guarantee as to the accuracy, performance, completeness or suitability of the information, materials and products found or offered on this website.
- You agree to fully indemnify us (and our wholesalers, affiliates or third parties) for any inaccuracy or errors in any of the information included on this website.
- Your use of any information, guidance or materials on this website is entirely at your own risk, for which we will not be held liable.

www.nelliebwell.com.au

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- Any links to third party websites does not mean that we endorse the third party website. It is provided for your convenience only and to provide further information.
- You are subject to Australian law in your use of this website & with respect to any dispute arising out of such use.
- You must not do any act that we would deem inappropriate, is unlawful or is prohibited, including:
 - A. any act that breaches our Privacy Policy;
 - B. using our website to defame us; and/or
 - C. uploading files that contain viruses or could cause damage to our intellectual property or the property of third parties.

Product Terms

- The information which is provided on this website is not intended to be medical advice, nor does it replace professional medical advice, diagnosis or treatment.
- Our products and programs should not be used to treat, cure or prevent any medical condition and should not be used for therapeutic purposes (unless the product has been entered on the Australian Registrar of Therapeutic Goods).
- We make no guarantee as to the results that you may experience from using our products, programs or the information we make available on our website. The results you experience from using our products and programs will depend on many factors, including but not limited to your age, existing medical conditions, gender, skin type and condition, concomitant products used, health history, where you live (climate, humidity), lifestyle and diet as well as your level of commitment to the change you are wanting to make.
- Always read instructions for use carefully, or contact us at info@nelliebwell.com.au if you are unsure.
- It is your responsibility to ensure that products purchased meet your specific requirements and that any recommendations as to non-use are adhered to.

Jurisdiction & Governing Law

Your use of our website and these Terms are governed by the laws of Western Australia and you submit to the non-exclusive jurisdiction of the courts exercising jurisdiction in Western Australia.

Warranties

To the maximum extent permitted by law, including the Competition and Consumer Act 2010, we make no warranties or representations about this website or information contained therein, including but not limited to warranties or representations that the information will be complete, accurate or up-to-date, that access will be uninterrupted or error-free or free from viruses, or that this website will be secure.

We reserve the right to restrict, suspend or terminate without notice, your access to this website, its information, downloads, or any feature of this website at any time without notice and we will not be responsible for any loss, cost, damage or liability that may arise as a result.

Contact Us

For further information about our Terms, or access to our website, please contact us using the details as below:
EMAIL: info@nelliebwell.com.au

Effective: 16th May 2018

