



RESTORATIVE **iQ**

**DREAM IT.
LIVE IT.
MAKE IT HAPPEN.**

Skills for Justice Awards

Level 4 Diploma in Restorative Practice

Restorative, Relational & Collaborative Practice

**A professional qualification leading to Accredited Practitioner status
with the Restorative Justice Council.**

- ✓ **Qualify as a Restorative Facilitator and Community Mediator**
- ✓ **Gain advanced skills and national recognition**
- ✓ **Fits easily around full-time work**
- ✓ **Includes a placement with real cases to build your experience**



What will I learn?

As one of the UK's premier providers of Restorative Practice training, we aim to give you an unsurpassed learning experience that will equip you to be a passionate, capable and confident facilitator.

Developed and delivered by an award-winning practitioner with an international reputation in the field, this professional qualification will engage you in understanding the values, knowledge and skills underpinning effective restorative practices, while encouraging active reflection and critical enquiry throughout.

You'll be introduced to evidence-based approaches in relationship-building, problem-solving, mediation, negotiation, conflict resolution and de-escalation, in order to help others handle their own issues and achieve their own goals.

The training has become a powerful agent for change; promoting new perspectives, transforming organisational cultures, creating reflective practitioners, and imparting a host of evidence-based tools and strategies for behavioural change.

How will I learn?

The course offers a mixture of theory and practical on-the-job experience, as you handle real restorative cases through a volunteer placement with our partners (if required). Both the course and your placement are designed to fit easily around full-time work and other commitments.

The course is experiential, fun, lively, and interactive, using a variety of techniques and resources to ensure that sessions are stimulating and appeal to all.

We work in an inclusive and participatory style that reflects the restorative process itself, so you can look forward to learning in a safe, relaxed and supportive environment.

Who will teach me?

Our friendly tutors are industry specialists with substantial frontline experience. With links to all the key professional bodies and associations, they will provide real world context to your learning and develop your skills to make you work-ready once qualified. They look forward to sharing their insights and passion for the subject with you.



The trainer was genuinely outstanding. He personified what a Restorative Justice Facilitator should be. It's nice to be trained by someone you can aspire to become.

(former student)



Accredited Qualification

This course is one of only 4 qualifications in the UK to meet the rigorous standards required for approval by the Restorative Justice Council (RJC). This means that students who successfully complete the course and submit the required portfolio of evidence will be awarded the Level 4 Diploma, and be eligible to apply for Accredited Practitioner status with the RJC.

As an Accredited Practitioner:

- You will be listed on the RJC's National Register of Accredited Practitioners
- You can use the RJC Accredited Practitioner logo in your email signature and marketing materials
- You are entitled to use the letters APRJC (Accredited Practitioner RJC) after your name



Highly Employable Graduates

Restorative Approaches have been used to great effect in the Criminal Justice System, and are now rapidly expanding into many diverse fields; creating exciting career opportunities, and driving the need for qualified and experienced practitioners.

Restorative Practice has wide application in almost every field; helping you communicate, resolve conflict and support others more effectively, leading to more satisfying relationships at work and at home.

The course attracts students from a rich and diverse range of backgrounds, and equips you with the knowledge and skills necessary to prepare, assess and facilitate restorative meetings, and embed restorative principles and practices into your day-to-day work.

These tools and techniques can be applied in a wide range of settings, including the justice system, schools, hospitals, workplaces, residential settings, and neighbourhoods; and is suitable for anyone aiming to develop or advance a career in the following professions:

Restorative Practitioners, Police & Prison Officers, Probation & Youth Offending Officers, Social Workers, Anti-Social Behaviour Officers, Street Wardens, Housing & Environmental Health Officers, Youth & Community Workers, Voluntary Sector Workers, Teachers & Teaching Assistants, Doctors, Nurses, Residential Care Workers, Managers, HR Officers, Victim Workers, Counsellors, Coaches, Lawyers, Faith Groups, and recent graduates.

Opportunities for All

There are no formal entry requirements, and no previous experience is needed. However as we are committed to your success, we will invite you in for a pre-meet to discuss the skills and personal qualities that will benefit you the most, and how we can best support your growth and development in these areas. Occasionally we may defer your application while encouraging you to expand your experience in some of these areas.

Due to the sensitive nature of the role and the vulnerability of the clients you may be working with, an enhanced DBS check is also required. But don't worry if you have any previous convictions, as this will not necessarily prevent you from undertaking a placement.

Course Logistics

This two year course consists of a year of training followed by a year of ongoing support as you build your experience and assemble your portfolio.

Year One



We meet every week during term time for the first year (24 Tuesday evenings & 6 Saturdays), then once every four weeks (on a Monday) during your second year.

Afternoon sessions may also be offered if there is sufficient demand.

Start Dates

There are two intakes per year, in March and October.

Session Times



Venue

The training is held at DurhamGate, Spennymoor (just off the A167 Thinford roundabout), a central location with easy access from across the region.

Easy ways to pay...

A £120 deposit secures your place, followed by:

SELF-FUNDED	EMPLOYER FUNDED	OTHER OPTIONS
Pay weekly, monthly or in one go. Single payment: £2040 (includes 10% discount for advance payment) £95 monthly or £22 weekly by direct debit	Single payment: £2160 includes deposit & 10% discount Further discounts available for multiple members of staff (please enquire).	If you're on a low income, please call us to discuss the possibility of alternative funding, such as sponsorship and grants.

Training fees are non-refundable, and the full course cost is payable once you've enrolled. Instalment options stated are over 2 years (either 24 months at £95, or 104 weeks at £22).

High Demand

The course serves the whole of the north-east region, and as we prefer to keep classes small, friendly and personal, the number of students we can accommodate is limited, so places are always in high demand. As places are offered on a first-come, first-served basis, students are strongly advised to register early to avoid disappointment.

Interested & Intrigued?

To learn more and book your place:
visit www.restorative-iq.org
email training@restorative-iq.org
or call the team on **0300 800 9000**

Quotes from Students...

“The course was absolutely brilliant and truthfully, is the best course I have ever attended and one which has so much potential to be transformative in so many ways. I feel incredibly lucky to have been involved in one of the best events of my entire career.”

(Kath Keenan, Violence Reduction Officer, HMP Durham)

“The course has truly been life-changing. It's transformed the way I see clients and the person I want to be, and has inspired me to pursue a whole new career.”

(Kelly Gilmore-Craze, Environmental Health Officer, Durham County Council)

“I loved my Restorative Practice training, and firmly believe it should be mandatory for all council officers early in their career, as it has the power to transform the way we work with clients, as well as our relationships with colleagues and teams.”

(Hazel Neasham, Head of Housing, Darlington Borough Council)

“The course does change you. Not only does it give you the skills to aid others, but it builds you as an individual too. I'm a much more confident and rounded person now. I reflect on my behaviour more, and question my judgements and assumptions. It's improved all my relationships. I'm more patient with people than I ever used to be. Such a great course.”

(Laura Kay, Criminology Graduate)

“This course is one of, if not the most valuable piece of training that I have ever been involved with in 23 years of being a social care worker. I have been involved with a lot of statutory and compulsory training and have yet to be as enthused as I am of seeing the value of restorative approaches. I can already feel the difference with patients – this course has given me a whole new approach to the way I engage with them.”

(Kev Gamblin, Adult Mental Health Services, Tees, Esk and Wear Valley NHS Foundation Trust)