



# I.C.E. SERVICE GROUP, INC.

## NEWSLETTER

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### ISSUE

QUARTER III  
SEPTEMBER 2020

### A SPECIAL NOTE

As we continue to navigate through 2020, we want to thank all of our customers, vendors, and sub contractors for their continued support during these times of uncertainty.

We hope to see you all soon! Stay healthy & safe.

### QUARTER III OF 2020 UPDATES

### SUCCESSSES, CHANGE, & FUTURE GOALS

2020 has been a year of curve balls to say the least. Not only for ICE, but throughout the world. We have all had to learn to adjust to the “new normal.”

Lucky for us, in our industry, we are always quick to adjust to change and steadfast in solving problems. We have yet to meet a problem that our team can't solve.

When COVID-19 changed the ways in which we communicate and business practices across the United States, we approached the complications with thought and vigor. We wanted to make sure that our customers could rely on ICE to take the precautions necessary to prevent the spread of the virus, but continue to serve their needs with a “business as usual” mentality. In doing so, we have continued to achieve success, exceed our goals, and work through the changing landscape of COVID-19 as we continue to plan for the future.

Exciting news for ICE – In May of 2020, we moved our corporate office from Ambridge, PA to Moon Township, PA located just 10 minutes from the Pittsburgh International Airport. The new office showcases our growth over the past 13 years. We have more than doubled our square footage and added new employees to the team. We now have a technologically advanced conference room, which has helped immensely with the COVID situation and connecting with our customers across North America and Canada.

As the trade-show season approaches, we continue to sponsor and participate. We look forward to seeing you virtually at the upcoming Decommissioning Strategy Forum, ETEBA Business Opportunities & Technical Conference and the Shale Insight Conference. We anticipate 2021, and hope to see you face-to-face! Until then, stay healthy and stay safe.

## NEW HIRES

### ACCOUNTING AND PROJECT MANAGEMENT

As we continue to achieve success and growth each year at ICE, a large portion of these successes we can attribute to our employees. This year, we are pleased to welcome two new hires to our growing company and the I.C.E. Service Group team, Dolly Palmieri and Jose Suarez.

Dolly has been hired into our accounting department and has 25+ years of experience in accounts payable and receivables. She has been a tremendous asset to the company since bringing her onboard.

Jose is a US Marine Corps Veteran and has joined us as a Project Manager. He has years of experience in the transportation industry managing the shipments of heavy / over dimensional and large component projects.

Both Dolly and Jose will be an instrumental part of our continued growth and successes at I.C.E. Service Group, Inc.

# ACHIEVING MILESTONES

## VERMONT YANKEE DECOMMISSIONING PROJECT

ICE Service Group, Inc. (ICE) successfully completed the very first shipment of Category 2 Quantities of Radioactive Material from the NorthStar Vermont Yankee Decommissioning Project via rail to Waste Control Specialists (WCS) in Andrews, TX. ICE was also the first to deliver the first ever Class 7 large component shipment to the Texas Compact Waste Facility which is also operated by WCS.

Shipments of this complexity don't happen by chance and do not happen without building relationships with your client and sub-contractors. ICE understands the importance of building relationships centered on trust and collaboration.

NorthStar and WCS have created a first class team to tackle the complex activities required to safely

dismantle the Vermont Yankee Nuclear Power Plant and we are proud to be a trusted team member.

The requirements to facilitate a Category 2 rail shipment is outlined in Title 10 of the Code of Federal Regulations (10 CFR Part 37) "Physical Protection of Category 1 and Category 2 Quantities of Radioactive Material" and has been a huge success. These regulations establish the objectives and minimum requirements that licensees must meet to protect against theft or diversion and to protect the public against the unauthorized use of a Category 1 or Category 2 Quantities of Radioactive Material. ICE and WCS established a transportation plan that addressed the requirements defined in 10CFR 37.



## I.C.E. MAKES INC. 5000 LIST FOR THE 6TH TIME

On August 14th, 2020 INC. Magazine revealed that I.C.E. Service Group, Inc. (ICE) ranked No. 4961 on its annual INC. 5000 list. The most prestigious ranking of the most successful companies within the American economy's most dynamic segments.

Microsoft, Dell, Pandora, Timberland, LinkedIn, Yelp, Zillow and many more well-known names gained their first national exposure as honorees on the INC. 5000 list. We are honored to be named on that same list for the sixth time.

"Our continued success is made possible by the commitment and loyalty of our clients, vendors, and subcontractors and our biggest asset, our team members." - ICE Principal, Dennis Morgan, II

We are proud to remain a leader in the packaging, transportation and logistical management of radioactive and hazardous materials, difficult and sensitive materials, and heavy and over-dimensional equipment.



For updates, news, or additional information on our services please contact:

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For additional updates follow us on:

